

C.V. Tyler Bennetts

Recent Experience

Cornwall Training Services, after being made redundant from Cornwall Council in November 2015 I have been developing my own business which delivers training to the Corporate Council and other organizations. I also volunteer one day per week at the ECHO centre in my local town as a support worker for the folk that attend this service. ECHO is a service that supports people with physical disabilities of all kinds. I am currently a trustee for the ECHO charity which is developing new programs for people who need support.

Social Care Learning and Development, Cornwall Council, Staff Development officer (Safeguarding, Mental capacity, E&D and Human Rights) Dec 2008-Nov 2015

My role was to research, design, write, deliver and quality assure training for Multiagency groups who work in Health and Social Care. I had a small team who also delivered the training and I managed this group. I also delivered within the Council training and conferences to groups who were Safeguarding Advocates. Training was delivered to extremely diverse groups including Care Workers, Dr's, Social work teams, the Police and many others. Groups could be from 20 to 200.

Social Services Cornwall Council Case Co-ordinator Older people & People with Physical Disabilities April 2008-Nov 2008

My role was to visit people in their homes and assess their needs for care and support and equipment. Then I would use the assessment model to determine what support could be provided and arrange this support. I needed to liaise with the individual themselves as well as family and other carers to make sure what was provided was appropriate.

Cornwall Adult Education Cornwall Council, Part-time Tutor for Counselling courses within Adult Education March 2008-July 2010

My role was to write and deliver sessions to groups of students on Part-Time Counselling Courses. This involved delivering sessions, preparation for those sessions and assigning work to students also marking that work to exam body standards. Typically there would be two sessions per week during term time. I also designed and ran during this period workshops around drug and alcohol misuse this was delivered to many Cornwall Council staff and also the local senior school

Trevi House Plymouth Drug and Alcohol Counsellor/Key worker Feb 2005-Aug 2007

Role was to work in a Rehabilitation service dealing with people who had issues with drugs and alcohol. To provide support in one to one counselling sessions as well as therapeutic groups of up to 15 or so. To help with benefit issues as well as housing and so forth. To make risk assessments and offer aftercare in safe settings for those who had left the service.

Hamoaze House Plymouth Drug and Alcohol Counsellor/key worker Jan 2003-Jan 2005

Role was to work in the "sister" service to Trevi House as a Counsellor/support worker in a day service environment. To work in therapeutic groups and One to One to offer a wide range of support to people who have drugs and alcohol issues. To help with court appearances benefit issues and housing support.

Plymouth City College College Lecturer in Counselling Jan 2001-July 2004

Role was to work with caring services team to deliver Counselling courses to groups of students from introductory levels up to Diploma. I was to write and deliver courses to students from many backgrounds and occupations to reach diploma level. I had to work

closely with the exam bodies to produce courses/sessions that were instructive and appropriate for the groups concerned.

Safeway Stores Liskeard several roles from Customer assistant to Petrol Station Manager to Customer Services assistant. 1992-2000

Several roles started as customer assistant in petrol station, then was appointed Manger of a very busy station with the responsibility of 10 staff and many customers daily. Turnover of several million pounds per year and many safety responsibilities. I changed role as I wanted to undertake a diploma at Plymouth College, so stepped down to Customer services within the store.

Education and professional Qualifications

I was educated at Liskeard Grammar school to 'O' level standard (finished in 1976)

I received a Diploma in Person Centred Counselling at Plymouth City College in 2001

I received a City and Guilds qualification PTTLs (adult education certificate) from Liskeard Adult Education in 2008

I have undertaken many CPD courses and workshops including the ASIST (suicide intervention model) in which I also attended the Train the Trainer.

I have certificates in

- Safeguarding up to Managers/investigators level
- Equality and Diversity up to Managers Level
- Mental Capacity up to Managers level
- Human Rights for one and all

I am used to working to deadlines and to exam body standards with a wide variety of cohorts. I can deliver as an individual or as part of a team. I have learnt to be inclusive in sessions and am aware that sometimes delegates need to be challenged* and policies within working practice upheld.

*For example discriminatory language of any kind.