



## Safer Liskeard Evening and Night Time Economy Marshals

### Specification

Two Evening and Night Time Economy (ENTE) marshals operating jointly from 20.00pm – 03.00am on Friday and Saturdays beginning Friday 2<sup>nd</sup> July to Sunday 26<sup>th</sup> Sept 2021 (26 shifts)

#### All ENTE Marshals shall:

- a) be in possession of a valid SIA (Security Industry Authority) licence and have been trained in Basic First Aid;
- b) have received appropriate Diversity Awareness and Safeguarding training;
- c) have good communication skills and the ability to liaise with all members of the public in a calm and professional manner;
- d) be smartly dressed in a distinct uniform, and shall wear the designated high visibility tabard provided by the Office of the Police and Crime Commissioner (OPCC) at all times during shift (to be confirmed by OPCC);
- e) not smoke whilst on patrol;

Minimum levels of staffing have been agreed as; 2 marshals on duty at any time.

#### Marshal Duties

Marshals are responsible for patrolling the areas of operation identified and providing reasonable assistance in pursuit of the objectives outlined in the Code of Practice. The spirit of their patrols will be in line with the 3 E's (Encourage, Engage, Explain) regarding rowdy or anti-social behaviour and social distancing.

- The street marshals will help to create a positive environment for users of the ENTE and other residents. They will provide wellbeing support and promote positive community relations when residents and visitors are on a night out
- The marshals will offer support to the local policing team and partners, providing resilience and a consistent, highly visible, uniformed presence in the busy ENTE locations across Liskeard. The patrol route will be flexible to respond to need during the busy periods.
- The marshals will engage with the public to prevent and de-escalate ENTE related ASB and violence and diffuse confrontation; the role is not enforcement focused. They will work with licenced premises staff to ensure the safeguarding of patrons, reduce drunken vulnerability and provide assistance to persons in need. The marshals will also pick up and dispose of any broken glass/alcohol litter and report any drug litter found.

- The marshals will ensure clear, consistent and regular communications with residents and visitors at the local level to explain the role of the marshals, including how, when and where they will operate.
- A single point of contact will be established within the police to ensure that marshals are well connected and at the start of each shift the duty Sgt will make contact as part of their briefing to a) check on any issues and b) give their contact details.
- The marshals will have direct contact with the CCTV operators at Tolvaddon. Furthermore, the licenced premises and late-night food outlets will have a direct line of contact with the marshals, enabling quick responses to incidents.

In so doing they shall:

- a) arrive on site on time, logging on (and off) radio to CCTV Control Room/Police team at the start and end of shift;
- b) ensure that lone individuals, vulnerable persons or persons accompanied by children are adequately assisted to avoid a safeguarding risk. There should be an awareness of support services that are in place to help vulnerable individuals (via Safer Cornwall Z cards);
- c) prevent conflict from arising by providing conflict management interventions sensitively;
- d) engage with persons engaging in anti-social activity within the areas of operation advising them of the presence of CCTV;
- e) maintain a presence within the patrol area at all times during the shift;
- f) engage with street buskers to advise them where required regarding excessive noise and that requests to reduce volume or move location may be reported to the Police and Environmental Health;
- g) engage with homeless encampments/rough sleepers to check on welfare and to enquire whether they have made contact with the outreach team or housing needs team. Where they have not offer to take their details to pass through via the report so that contact can be made;
- h) log for report all incidents where an intervention was carried out, regardless of how minor they appear to be;
- i) advise any Private Hire Drivers of Private Hire Vehicles that may be waiting adjacent to taxi ranks without a booking to move on, as their actions constitute “plying for hire”, and to note the details of the vehicle make, model, colour and licence plate and if possible the Private Hire Driver badge number in their note pad;
- j) pass the details of any Taxi Driver who behaves in a manner that gives cause for concern, to the Licensing Authority (via the Control Room) or an officer of Devon and Cornwall Police as soon as possible, including name, date and badge number;
- k) Lock any public toilets as requested by Town Council;
- l) Pick up and dispose of any broken glass/alcohol litter and report any drug litter found;

- m) Report crime and intelligence to Devon and Cornwall Police;
- n) Provide advice on social distancing.

The permitted opening times for premises within the Liskeard town area are as follows;

<b>Best Kebab Pizza &amp; Grill</b>	Monday – Thurs & Sun 16:00 - 00:30; Friday-Sat 16:00-03:00
<b>Domino's</b>	Monday – Sunday 11:00 - 23:00
<b>Spar (off sales)</b>	Monday – Sunday 07:00 - 23:00
<b>The Albion</b>	Monday – Sunday 11:00 - 00:00 (NYE/XE 01:30)
<b>The White Horse</b>	Monday – Sunday 10:00 - 00:30
<b>The King Doniert</b>	Thursday – Saturday 07:00 - 01:30; Sunday to Wednesday 07:00-00:30 (Non Standard Days + 1hr)
<b>The Red Lion (Lower Lux street)</b>	Sunday – Thurs 10:00 - 00:00; Friday to Saturday 10:00 - 00:30 (Save NYE Non Standard to 01:30)
<b>The Barley Sheaf (closed)</b>	Monday – Sunday 10:00 - 01:00
<b>Liskeard Tavern (out of town)</b>	Monday – Sunday 10:00 - 00:30 (Non Standard 01:00 except NYE)
<b>The Constitutional Club (9 Market St)</b>	Monday – Sunday 09:00 - 00:30
<b>The Social Bar and Eatery (new nightclub formerly known as The Cornish Ivy)</b>	Mon – Thur & Sunday 08:00 - 00:00 Friday & Saturday 08:00 - 02:00

Send quotes to: S Vinson, The Town Clerk, 3-5 West Street, Liskeard, PL14 6BW or by email to: [townclerk@liskeard.gov.uk](mailto:townclerk@liskeard.gov.uk) **by noon on Friday 25<sup>th</sup> June**

Use the subject "ENTE Marshals Quotation" in emails



HM Government



**European Union**  
European Regional  
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