

The following information has been taken from the [www.personal.natwest.com/personal/ways-to-bank/mobile-branch.html](http://www.personal.natwest.com/personal/ways-to-bank/mobile-branch.html) website on 20th June, 2018.



## **Mobile Branch Banking Service**

A vital banking service for rural and semi-rural communities.

If you live in or visit a rural community, our mobile branch bank could be the answer you're looking for.

The NatWest Mobile Branch Banking service operates 5 days a week, all year round except for Christmas day / Bank Holidays and can accept deposits, cash withdrawals, bill payments, and all vehicles have an on-board customer phone facilities for contacting central areas to enquire about products and services.

**Customers visiting the mobile branch bank will be able to carry out a range of personal banking, including:**

- Cashing cheques
- Making account deposits
- Paying bills
- General account and product enquiries

### **Tuesday**

Stop: Liskeard

Parking: Council Car Park, Old Cattle Market PL14 4BA

Arrival: 15:15

Departure: 15:45

### **Thursday**

Stop: Liskeard

Parking: Council Car Parking Old Cattle Market PL14 4BA

Arrival: 11:00

Departure: 12:00

Our Mobile Branch staff are happy to help Customers contact main areas of the bank so that they can make enquiries or get quotes for all of NatWest's major products,

such as loans, credit cards and insurance. This can prove vital to customers unable to get to a traditional High Street branch.

If a Mobile Branch hasn't arrived at its destination it could be delayed due to a number of reasons including mechanical failure, adverse weather or traffic delays. Customers with accounts in England and Wales can contact us on 03457 888444 for any enquiries.

Should any of our disabled or elderly customers have difficulty in accessing the services provided by their Mobile Branch, we would encourage them to speak directly with a member of staff so that we can investigate how we can make a reasonable adjustment to ensure they can access the service they require.

### Local Post Offices®

As a NatWest customer you can get a balance, make withdrawals using your debit card and PIN and pay in cash and cheques with a pre-printed paying-in slip at any Post Office®.

Business customers can also use Post Offices® to make cheque deposits and cash deposits of up to £2,000 with a pre-printed paying-in slip, debit card withdrawals of up to £500.

They can register with their Relationship Manager for a change-giving service, nominating a Post Office® of their choice for this service. Standard charges will apply for business customers as if they were using a NatWest branch.

#### Branch Distance Opening hours\*

\* Please check with your local Post Office® to confirm banking open times.

Branch	Distance	Opening hours*	
Liskeard	0.1 miles	Mon to Fri Sat	9am to 5.30pm (opening 9.30am Tues) 9am to 12.30pm
Dobwalls	2.8 miles	Mon to Sat Sun	6.30am to 10pm 7.30am to 10pm
Menheniot	2.9 miles	Mon to Fri Sat	9am to 5.30pm 9am to 3pm

\* Please check with your local Post Office® to confirm banking open times.