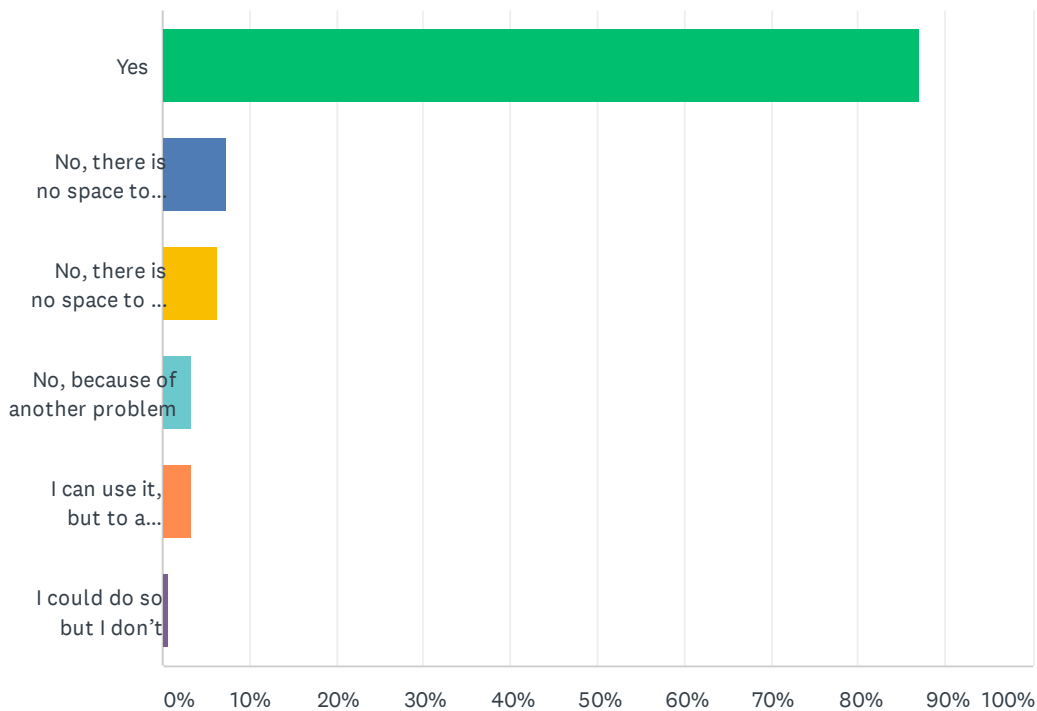


**Q1 Are you able to use kerb-side recycling at the moment? This is the bags and boxes you put outside your home for collection every two weeks. Select all answers that apply.**

Answered: 177 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	87.01%	154
No, there is no space to store the recycling bags and box	7.34%	13
No, there is no space to put it out	6.21%	11
No, because of another problem	3.39%	6
I can use it, but to a limited extent	3.39%	6
I could do so but I don't	0.56%	1
Total Respondents: 177		

**Q2 If you currently have problems using kerb-side recycling please say what they are.**

Answered: 40 Skipped: 138

## Help us to improve recycling in Liskeard

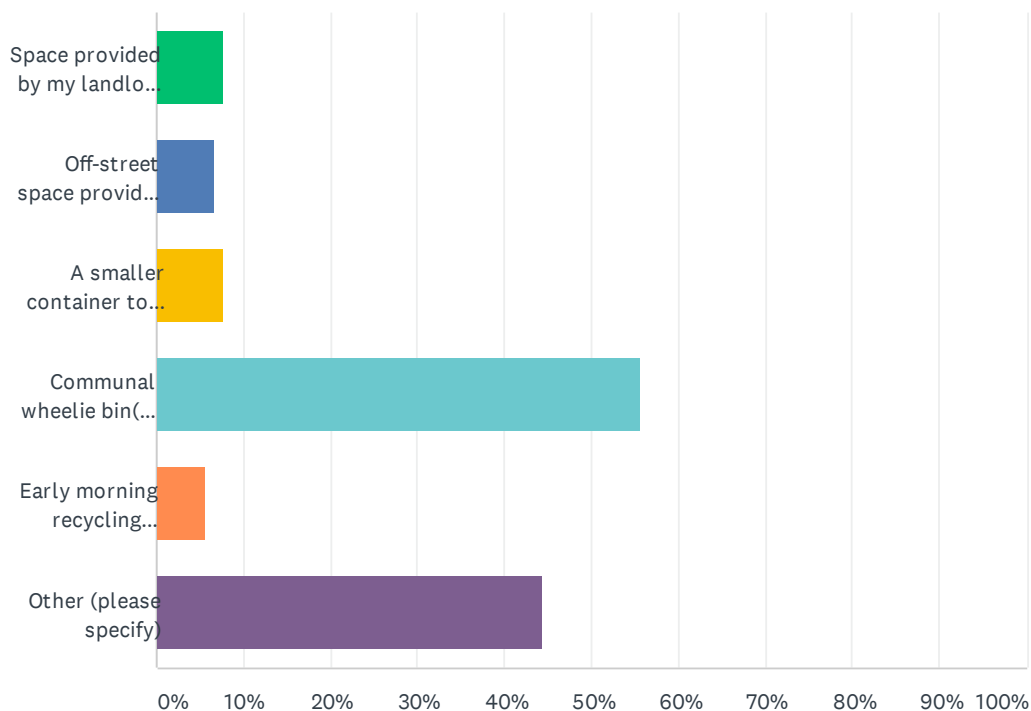
#	RESPONSES	DATE
1	13 households with limited outdoor space for rubbish and recycling.	11/11/2020 1:55 PM
2	we have recycling in a communal shed which is messy and the bags don't have flat numbers on.	11/11/2020 1:50 PM
3	We dont have a space to put bags and boxes out.	11/11/2020 12:21 PM
4	No available facilities	11/11/2020 12:05 PM
5	No space to store recycling containers	11/11/2020 12:00 PM
6	There are 13 households using what space is available so kerbside collection would be impossible.	11/11/2020 11:55 AM
7	Bags do not get emptied properly and not enough info.	11/11/2020 11:44 AM
8	Recycling was not being collected and bags were going missing. Used to use recycling banks daily in car park.	11/10/2020 2:41 PM
9	I used to do a daily trip to Westbourne car park to recycle.	11/10/2020 2:20 PM
10	Sometimes our bags overflow so we have to take extras to the recycling banks.	11/10/2020 12:52 PM
11	No space for recycling boxes and bags on street. No space to store them in my flat. I work all day so cant bring in bags and boxes after collection.	11/10/2020 12:46 PM
12	The Dustbin collectors are fantastic! Neighbours fill their black bags with inappropriate stuff.	11/10/2020 12:36 PM
13	Would be better to have wrappers collected kerbside too. I think people that don't recycle at all wouldn't fill out this form. So you will only get feedback from recyclers anyway. Maybe knocking on doors on recycling day and asking people "where is your recycling?" might bring back a totally different set of answers.	11/10/2020 12:21 PM
14	We only have 2 large bins for general household waste for 9 flats.	11/10/2020 12:07 PM
15	Not enough boxes for glass. People put wrong items in wrong bags.	11/10/2020 11:57 AM
16	I have not used kerbside recycling as I am not home during working hours to collect in the bags after collection. Im afraid the will be blowing about the streets or stolen. Also I have no space to store the box and bags in my flat and no space on the road to put them out.	11/10/2020 11:44 AM
17	Card, plastic and tins, glass and paper	11/7/2020 11:38 PM
18	They are not big enough, I need more space for all my recycling.	11/7/2020 4:05 PM
19	Bags go missing	11/7/2020 11:12 AM
20	The bags are difficult to use and the items collected are too restricted.	11/7/2020 9:27 AM
21	Problems tend to be with normal black bags being ripped open by seagulls	11/7/2020 9:22 AM
22	Cardboard gets wet in the recycling bags Bags are heavy and awkward when full Cannot lift glass box due to disability	11/7/2020 8:59 AM
23	Bags aren't nice to Brin in after emptied.	11/4/2020 11:21 AM
24	Bags going missing and bits of rubbish left in the road following collection.	11/2/2020 11:18 AM
25	I would prefer recycling every week rather than fortnightly because we recycle anything that can be and struggle to fit everything in fortnightly.	10/30/2020 7:05 PM
26	No problems	10/30/2020 7:04 PM
27	The bags aren't big enough for 2 weeks worth of recycling	10/30/2020 12:15 PM
28	First world problem, but due to the situation this year we have tons more cardboard than normal which doesn't fit into the small bag.. A cardboard bank in town would be most useful.	10/28/2020 3:45 PM
29	Bags not always being returned or being stolen.	10/24/2020 9:38 PM
30	Non collection of cardboard if they are squashed and put into another cardboard box. The little orange bags are not big enough	10/24/2020 5:43 PM

## Help us to improve recycling in Liskeard

31	The bags aren't nice to bring back into the house when it's bad weather. They leave mess everywhere. It would be nice to be able to put the items into biodegradable bags which are taken when the items are collected. Similar to the system used before these bags came into force.	10/23/2020 9:08 AM
32	The bags are too small, old and have started to fall apart.	10/22/2020 10:38 PM
33	glass collection - the bottles are taken and thrown down the alleyway inbetween mine and next door.	10/22/2020 10:24 PM
34	Paper and cardboard gets too wet in bags	10/22/2020 9:27 PM
35	Our flat is very small so keeping indoors till recycling day takes up space	10/22/2020 8:00 PM
36	Having to pick up the rubbish after the bin men have been.	10/22/2020 3:36 PM
37	N/A	10/22/2020 12:23 PM
38	Using the recycling bags, they are messy and take up alot of room.	10/21/2020 8:59 PM
39	Capacity. The bags are too small for a family of 6.	10/21/2020 5:33 PM
40	Bags not big enough	10/21/2020 4:29 PM

### Q3 If it was possible, what would make it easier for you to use kerb-side recycling? Select all answers that apply.

Answered: 90 Skipped: 88



ANSWER CHOICES	RESPONSES	
Space provided by my landlord to store recycling	7.78%	7
Off-street space provided by my landlord for recycling collection	6.67%	6
A smaller container to store my recycling	7.78%	7
Communal wheelie bin(s) to put recycling in	55.56%	50
Early morning recycling collection	5.56%	5
Other (please specify)	44.44%	40
Total Respondents: 90		

## Help us to improve recycling in Liskeard

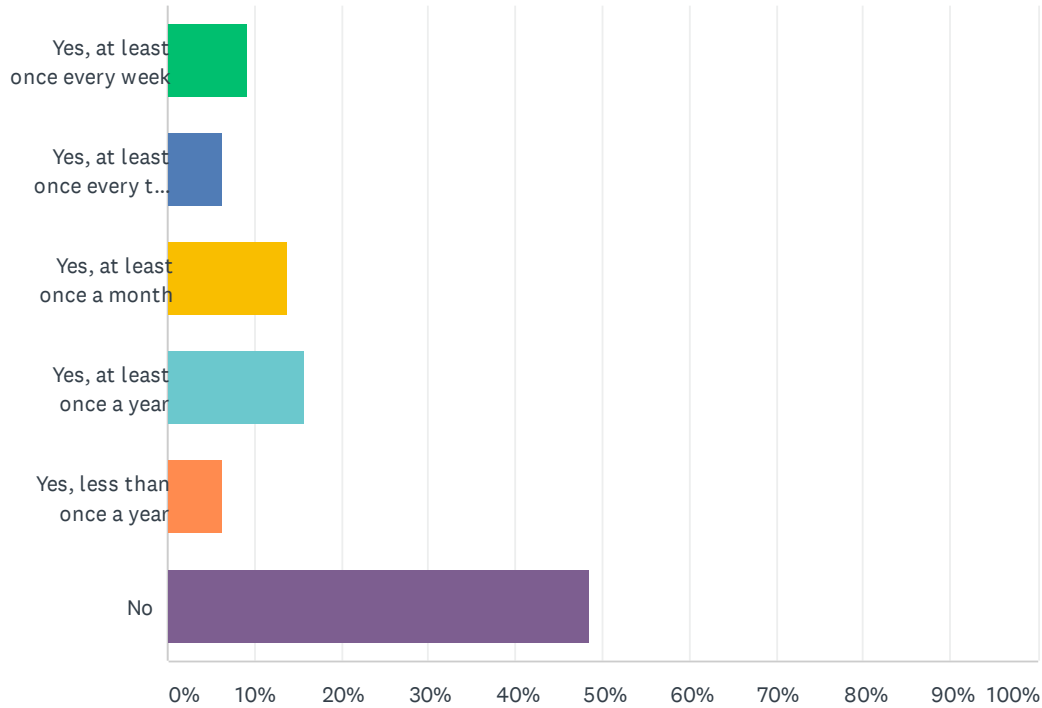
#	OTHER (PLEASE SPECIFY)	DATE
1	No space for communal wheelie bins	11/11/2020 12:00 PM
2	Communal bins would be ok as long as no one puts the wrong items in it.	11/11/2020 10:42 AM
3	The road is too narrow so people and prams would have to walk in the road if i put it out. The road is a main route out of town.	11/10/2020 2:20 PM
4	NOT communal wheelie bins because people overfill them and liskeard is hilly so bins wouldn't stay in place.	11/10/2020 12:52 PM
5	Put the recycling banks back.	11/10/2020 12:46 PM
6	No problems.	11/10/2020 12:11 PM
7	Wheelie bin for all household recycling to be sorted at plant.	11/10/2020 12:05 PM
8	Communal bins would be good however not a bulk bin as no space. one or two wheelie bins again though, no space in alley.	11/10/2020 12:01 PM
9	More glass recycling boxes.	11/10/2020 11:57 AM
10	Put the banks back as before then I can recycle when i need to.	11/10/2020 11:44 AM
11	Having a driveway I find current arrangements are ok.	11/10/2020 11:38 AM
12	Wheelie bins would make it simpler and encourage more to recycle. In Holland they have underground bins lifted by magnets.	11/10/2020 11:11 AM
13	Definitely recycle wheelie bins	11/7/2020 11:38 PM
14	More collections	11/7/2020 8:10 PM
15	Collecting more - particularly Tetrapaks/cartons and Terracycle items.	11/7/2020 5:21 PM
16	Big container for recycling	11/7/2020 4:05 PM
17	Mixed recycling wheelie bins	11/7/2020 9:27 AM
18	More frequent collections	11/7/2020 9:11 AM
19	A selection of bins, it's not one size fits all. Or having one bin that is sorted at the depot.	11/4/2020 11:21 AM
20	Nothing	11/2/2020 9:18 PM
21	More frequent collections	11/2/2020 11:40 AM
22	Larger bag / box	10/30/2020 8:01 PM
23	A wheelie bin to put my recycling in.	10/30/2020 4:38 PM
24	More frequent pick ups.	10/30/2020 12:15 PM
25	Weekly rather than fortnightly collection and a more rigid container for storage.	10/24/2020 9:38 PM
26	Weekly collections	10/23/2020 9:48 PM
27	planning permission ensuring properties have a dedicated space for storage of items whilst being saved. It takes up a lot of space.	10/23/2020 9:08 AM
28	Not needing to separate, one container to put everything recycling in.	10/23/2020 7:46 AM
29	A personal wheelie bin which can be left outside your own property. As so little space indoors to store recycling	10/22/2020 11:08 PM
30	One bin for all mixed recyclables	10/22/2020 11:06 PM
31	A wheelie bin dedicated to recycling like in Exeter	10/22/2020 10:41 PM
32	recycling later, then I can put out the glass on the day, instead of night before.	10/22/2020 10:24 PM
33	Back to the colour plastic bags that gets taken away, these new bags get abandoned anywhere on pavements trip hazard, they get blown away in high winds and the old way no	10/22/2020 9:51 PM

## Help us to improve recycling in Liskeard

	spilling	
34	N/A	10/22/2020 12:23 PM
35	Individual wheelie bins	10/22/2020 10:56 AM
36	A container or bags which stay shut when it is very windy.	10/22/2020 9:26 AM
37	More regular collections	10/22/2020 12:22 AM
38	Recycling wheely bin to put all recycling.	10/21/2020 8:59 PM
39	Individual wheelie bins per house for each recyclable.	10/21/2020 5:33 PM
40	Bigger recycling boxes	10/21/2020 4:29 PM

## Q4 Did you use the recycling banks in town centre car parks?

Answered: 173 Skipped: 5

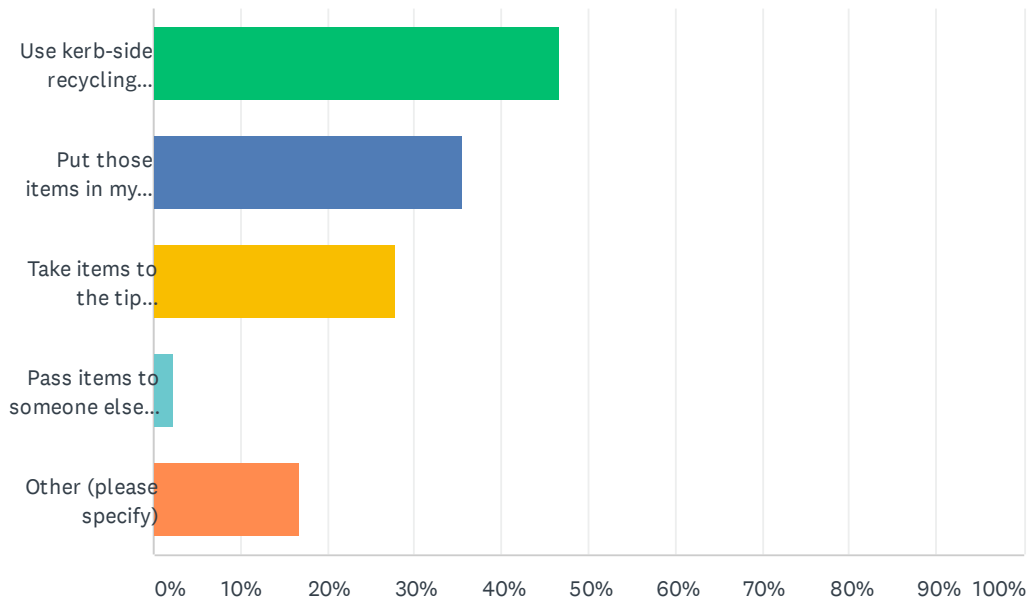


ANSWER CHOICES	RESPONSES	
Yes, at least once every week	9.25%	16
Yes, at least once every two weeks	6.36%	11
Yes, at least once a month	13.87%	24
Yes, at least once a year	15.61%	27
Yes, less than once a year	6.36%	11
No	48.55%	84
<b>TOTAL</b>		<b>173</b>



## Q5 If you answered yes, to question 4, What will you do now that those have been removed?

Answered: 90 Skipped: 88



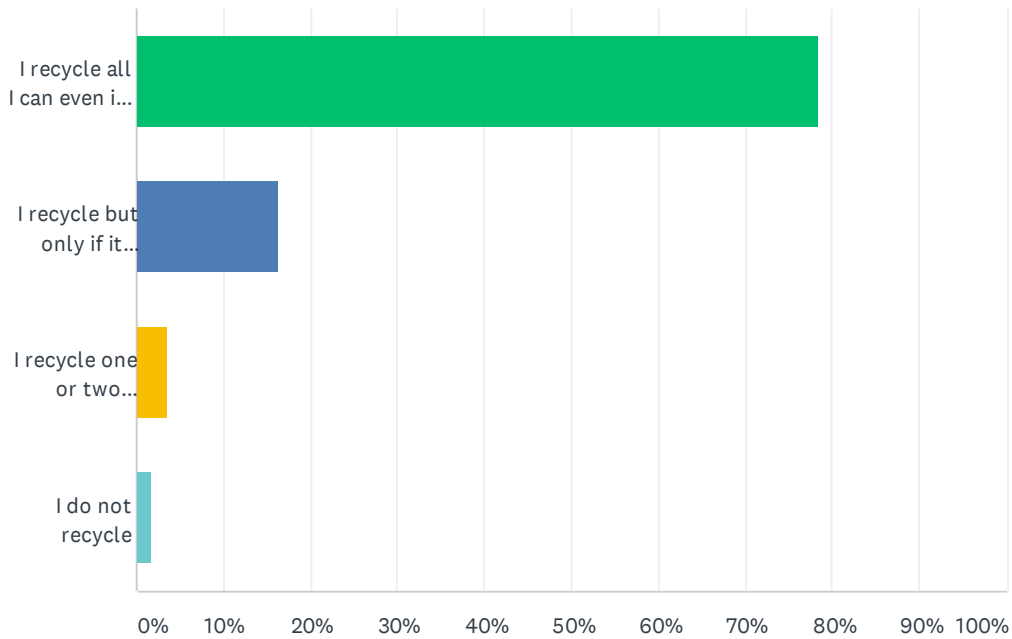
ANSWER CHOICES	RESPONSES	
Use kerb-side recycling instead	46.67%	42
Put those items in my general rubbish	35.56%	32
Take items to the tip (Household Waste and Recycling Centre)	27.78%	25
Pass items to someone else with kerb-side recycling	2.22%	2
Other (please specify)	16.67%	15
Total Respondents: 90		

## Help us to improve recycling in Liskeard

#	OTHER (PLEASE SPECIFY)	DATE
1	I recycled as much as i good until the banks were removed in the car park. Now i recycle very little and it goes in my general rubbish as instructed by a rep from Biffa!	11/11/2020 1:55 PM
2	Charity shop	11/11/2020 10:49 AM
3	I have no transport to get to the tip.	11/10/2020 2:41 PM
4	Please put the recycling banks back.	11/10/2020 12:52 PM
5	No idea	11/10/2020 12:46 PM
6	Charity Shop	11/10/2020 12:21 PM
7	Take to charity shop.	11/10/2020 11:57 AM
8	No idea!	11/10/2020 11:44 AM
9	I would use the town recycling when I was over flowing at home	11/8/2020 1:30 PM
10	But be seriously over whelmed by the amount	11/7/2020 9:11 AM
11	Hold on to it or take it to another town	11/1/2020 6:38 PM
12	Keep it in my car until I pass or find somewhere else with bins	10/24/2020 9:38 PM
13	Ordered more recycling bags	10/23/2020 9:48 PM
14	Clothes take to charity shop no need to use recycling in town I use kerbside	10/23/2020 7:49 AM
15	find another bottle bank, in Devon	10/22/2020 10:24 PM

## Q6 Which of the following statements best describes how you currently recycle at home?

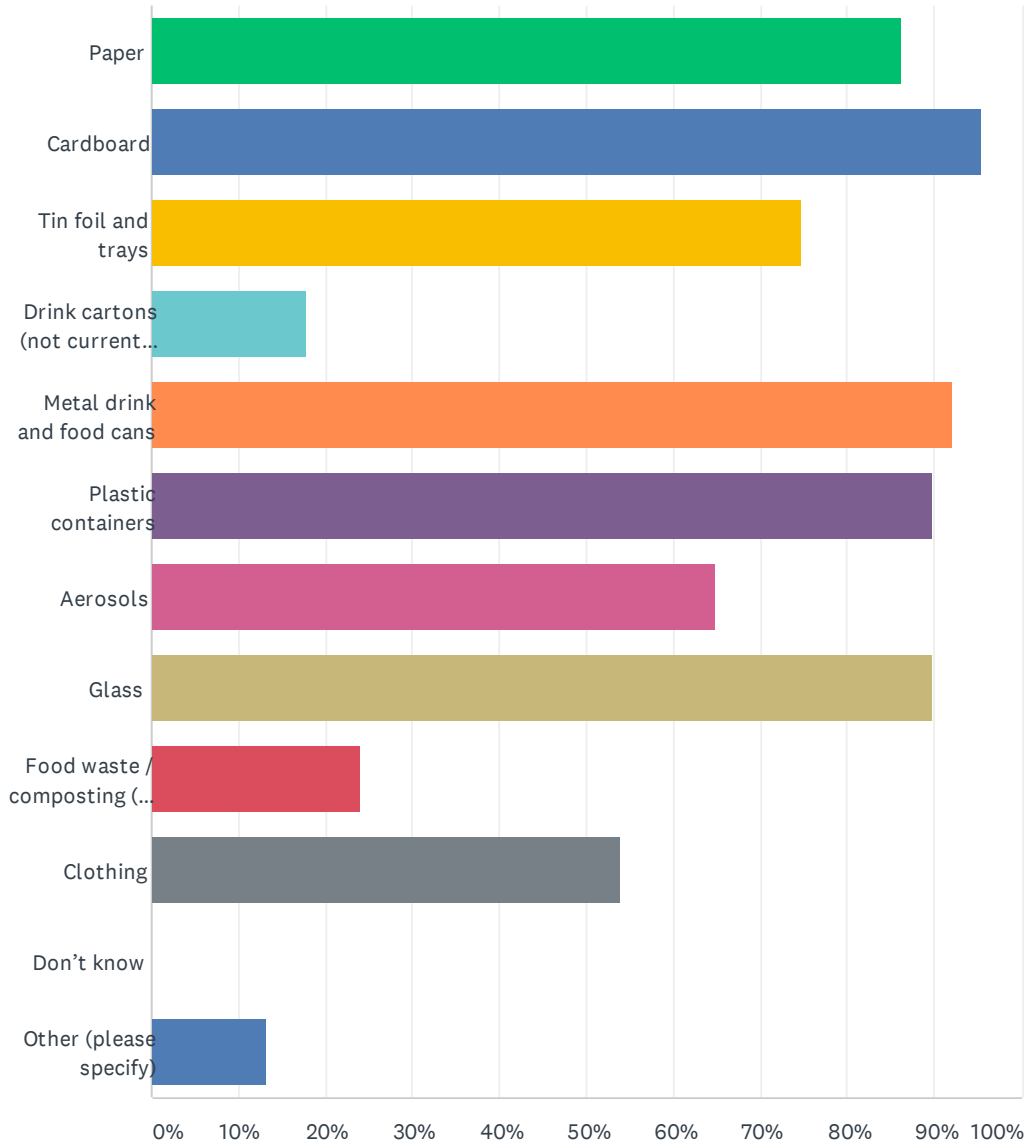
Answered: 171 Skipped: 7



ANSWER CHOICES	RESPONSES	
I recycle all I can even if it requires extra effort	78.36%	134
I recycle but only if it doesn't require too much extra effort I recycle when I remember	16.37%	28
I recycle one or two materials	3.51%	6
I do not recycle	1.75%	3
<b>TOTAL</b>		<b>171</b>

## Q7 What materials do you regularly recycle?

Answered: 174 Skipped: 4



## Help us to improve recycling in Liskeard

ANSWER CHOICES	RESPONSES	
Paper	86.21%	150
Cardboard	95.40%	166
Tin foil and trays	74.71%	130
Drink cartons (not currently collected at kerbside)	17.82%	31
Metal drink and food cans	91.95%	160
Plastic containers	89.66%	156
Aerosols	64.94%	113
Glass	89.66%	156
Food waste / composting (via home composting or HWRC)	24.14%	42
Clothing	54.02%	94
Don't know	0.00%	0
Other (please specify)	13.22%	23
Total Respondents: 174		

Help us to improve recycling in Liskeard

#	OTHER (PLEASE SPECIFY)	DATE
1	household items to charity	11/11/2020 2:03 PM
2	batteries, lightbulbs, polythene	11/11/2020 2:00 PM
3	Batteries and plastic bags.	11/11/2020 12:21 PM
4	garden waste	11/11/2020 12:18 PM
5	Share for recycle things	11/11/2020 10:48 AM
6	Books	11/10/2020 2:14 PM
7	What I cant put out for kerbside I take to recycling banks.	11/10/2020 12:52 PM
8	Wrappers	11/10/2020 12:21 PM
9	Toothpaste tubes. Pens etc	11/8/2020 1:30 PM
10	Crisp packets	11/7/2020 11:38 PM
11	Contact lenses	11/7/2020 8:24 PM
12	Batteries	11/7/2020 8:10 PM
13	Terracycle eg crisp packets & soft plastics in the supermarket collections	11/7/2020 5:21 PM
14	Garden waste	11/7/2020 4:05 PM
15	Electrical items	11/7/2020 10:19 AM
16	Anything TerraCycle collects and I can get collected - need more locations and MUCH greater awareness	11/7/2020 9:30 AM
17	I send stuff for recycling via Terracycle	11/7/2020 9:23 AM
18	Batteries ink cartridges , crisp packets Pringles containers go to someone who does kicks for count	11/7/2020 9:11 AM
19	Garden waste	10/30/2020 5:09 PM
20	Contact lens container, crisp bags, some empty toiletry / cosmetic containers	10/23/2020 5:03 PM
21	light bulbs, batteries, garden waste	10/21/2020 8:50 PM
22	I used the Sungirt or Westbourne bins, I can't now.	10/21/2020 7:28 PM
23	Crisps packet, bread bags, pens (anything that accepts by terracycle scheme)	10/21/2020 4:36 PM

**Q8 Are there any other changes which would encourage you to recycle more?**

Answered: 76 Skipped: 102

## Help us to improve recycling in Liskeard

#	RESPONSES	DATE
1	Collection of tetrapak	11/11/2020 2:03 PM
2	foodwaste collection polythene collection	11/11/2020 2:00 PM
3	Return the recycling banks!	11/11/2020 1:55 PM
4	Would like to recycle food waste. Communal bins	11/11/2020 12:21 PM
5	It's a pity old tapes and videos can't be recycled. Food waste collection.	11/11/2020 12:18 PM
6	A food waste collection	11/11/2020 12:02 PM
7	A recycling bank closer to me	11/11/2020 12:01 PM
8	No changes are possible at magnolia court	11/11/2020 12:00 PM
9	More space outside the building	11/11/2020 11:55 AM
10	Seeing recycling made easier for others. Tell local business owners not to put their commercial business waste with local residents rubbish!	11/11/2020 11:44 AM
11	Dear Rachel I would like to see the Town Council provide recycling bins for glass and drinks cans which i regularly find in local parks, by the road etc. Some councils provide bins for general recycling next to those for everything else. I think the sale of glass and metal should offset the cost of installing and maintaining bins, but perhaps not now, with the economy in freefall. I have found a website for the Wrap charity which offers advice about recycling to local councils. I would be grateful if you would investigate and let me know what you think at podnil45@gmail.com. James Lindop	11/11/2020 10:48 AM
12	Is it possible to have a recycling collection for food waste? Where we live we only have a recycling service due to no room for the larger vehicles to come past. The vehicle which comes throws all the cardboard and paper into the back of the vehicle into the same container. When I asked them about this they said it was due to the restricted access for larger vehicle...	11/11/2020 10:42 AM
13	Wider range of materials accepted.	11/10/2020 12:52 PM
14	Put the recycling banks back.	11/10/2020 12:46 PM
15	Recycling bins put back at Morrisons and Westbourne car park.	11/10/2020 12:21 PM
16	Put glass recycling bins back in Sungirt car park.	11/10/2020 12:14 PM
17	Weekly collection instead of fortnightly.	11/10/2020 12:05 PM
18	An extra bag or larger bags.	11/10/2020 12:01 PM
19	Put the recycling banks back.	11/10/2020 11:44 AM
20	More bins, more availability to recycle, more products.	11/10/2020 11:11 AM
21	At the moment I take tetra packs to Pennygillam Recycle Centre but have to let them mount up to avoid several trips. Would be better if they could be collect kerbside.	11/8/2020 2:59 PM
22	Better knowledge and easy to follow	11/8/2020 1:30 PM
23	Recycling for crisp packets	11/7/2020 11:38 PM
24	If it was collected weekly I would recycle more but it just gets in the way after 2 weeks	11/7/2020 9:45 PM
25	More items to be able to recycle kerbside	11/7/2020 8:24 PM
26	More regular collections Put recycling banks back	11/7/2020 8:10 PM
27	I recycle what I think I can through the council, other items such as plastic bags I recycle at Morrisons, cheery buys in town also take certain items, I think some people I know are just lazy to recycle it's too much effort and just easier to put in 1 bin.	11/7/2020 8:02 PM
28	Food waste collected	11/7/2020 4:05 PM
29	Weekly collection	11/7/2020 2:07 PM
30	Clothes banks	11/7/2020 12:42 PM



## Help us to improve recycling in Liskeard

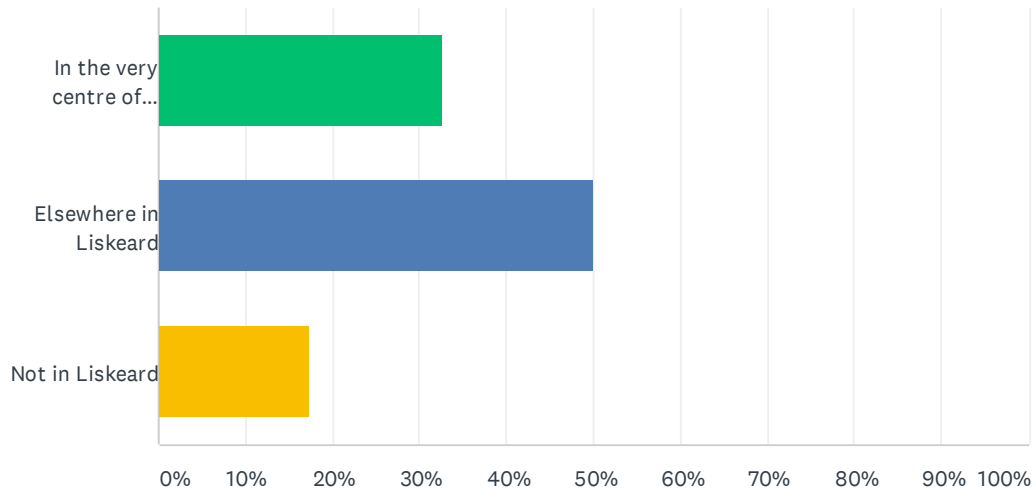
31	Greater availability of collection points for items accepted by TerraCycle.	11/7/2020 9:30 AM
32	Pre Covid I was using the local terracycle scheme this is more difficult now.	11/7/2020 9:27 AM
33	More options	11/7/2020 9:23 AM
34	Know more about what happens to it and that it is recycled not sent to other contries	11/7/2020 9:22 AM
35	Wheelie bin for mixed recycling	11/7/2020 8:59 AM
36	The collectors picking up anything out of the bin. Also, taking cardboard and stamping on it if it's not squashed. Sometimes it's hard on old hands.	11/4/2020 11:21 AM
37	Compost recycling	11/2/2020 9:12 PM
38	More available	11/2/2020 11:47 AM
39	Food waste curbside collection	11/2/2020 11:40 AM
40	collection of tetrapacks at kerbside	11/1/2020 8:01 PM
41	Weekly collections	10/31/2020 7:14 AM
42	Ability for food waste recycling	10/30/2020 7:04 PM
43	Food waste collection	10/30/2020 5:09 PM
44	More Terracycle points for items not covered by Cornwall.	10/30/2020 12:50 PM
45	Free garden waste and food collection. This was offered at my previous home , was collected together in one bin and worked well.	10/30/2020 12:40 PM
46	Food waste	10/30/2020 12:26 PM
47	More frequent collections and bigger bins to store it in.	10/30/2020 12:15 PM
48	I would like to be able to put tetra packs in curbside collections.	10/30/2020 11:30 AM
49	Recycle more items such as tetra and drink cartons and food/ green waste	10/30/2020 10:45 AM
50	I would like to see recycling collections every week. I would also like to see food recycling	10/28/2020 8:55 PM
51	Crisp packets peanut bags etc. I would like to be able to recycle those.	10/28/2020 5:54 PM
52	Weekly collections, stackable plastic crates or wheelie bins rather than bags, dedicated food waste caddys. I'd rather have rubbish collected fortnightly and recycling weekly as I have space for a bin, but I have more recycling than rubbish and the bags take up more space as they do not stack.	10/24/2020 9:38 PM
53	Better bags and boxes	10/24/2020 5:43 PM
54	Already recycle as much as I can	10/23/2020 9:48 PM
55	I'd like to see a centralised point for all the waste streams that could be recycled but not currently collected on kerbside.	10/23/2020 5:03 PM
56	No	10/23/2020 12:53 PM
57	One bin for everything to go in that can be recycled, be sorted at the waste site. A wheely bin or similar.	10/23/2020 9:08 AM
58	One container for everything rather than multiple bags	10/23/2020 7:46 AM
59	Bigger containers for recycling also all plastic recycle	10/23/2020 7:15 AM
60	If it was easier e.g. in a wheelie bin of mix recyclables.	10/22/2020 10:38 PM
61	Better containers	10/22/2020 9:27 PM
62	It would be great to have one bin for all recyclables, like some areas do. I think more people would recycle. I sort because I care a lot. Some people don't care so much	10/22/2020 8:00 PM
63	Bring the bins back, stupid to remove them in the first place	10/22/2020 3:36 PM

## Help us to improve recycling in Liskeard

64	A weekly collection possibly.	10/22/2020 12:23 PM
65	Wheely bin	10/21/2020 8:59 PM
66	drinks carton bag. Not sure why this can only go to recycle centre.	10/21/2020 8:50 PM
67	Put the banks back, add tin recycling.	10/21/2020 7:28 PM
68	Although not within the Liskeard Council remit, much clearer notices on plastics to show they can be recycled. Even better would be Cornwall Council pushing the Government to change the law that nay product containing plastic had to be recyclable	10/21/2020 7:22 PM
69	The nearest public recycling centre is at Connon Bridge, nearly 7 miles away. So even a transitional site nearer town would help me & others ho recycle more.	10/21/2020 5:53 PM
70	Larger storage receptacles.	10/21/2020 5:33 PM
71	Collections every week	10/21/2020 4:37 PM
72	Have more available points to collect items that are currently not collected by kerbside	10/21/2020 4:36 PM
73	Mixed recycling	10/21/2020 4:29 PM
74	Better boxes to put recycling in too	10/21/2020 4:27 PM
75	Recycling banks	10/21/2020 4:20 PM
76	more plastic containers recyclable and milk cartons / soft drink cartons recyclable. Separate food waste collection.	10/21/2020 4:20 PM

## Q9 Where do you live?

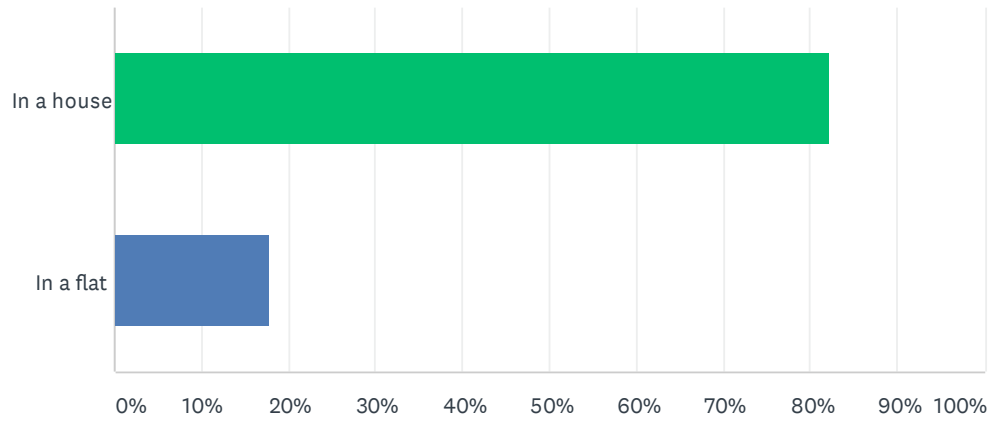
Answered: 178 Skipped: 0



ANSWER CHOICES	RESPONSES	
In the very centre of Liskeard	32.58%	58
Elsewhere in Liskeard	50.00%	89
Not in Liskeard	17.42%	31
TOTAL		178

## Q10 Do you live:

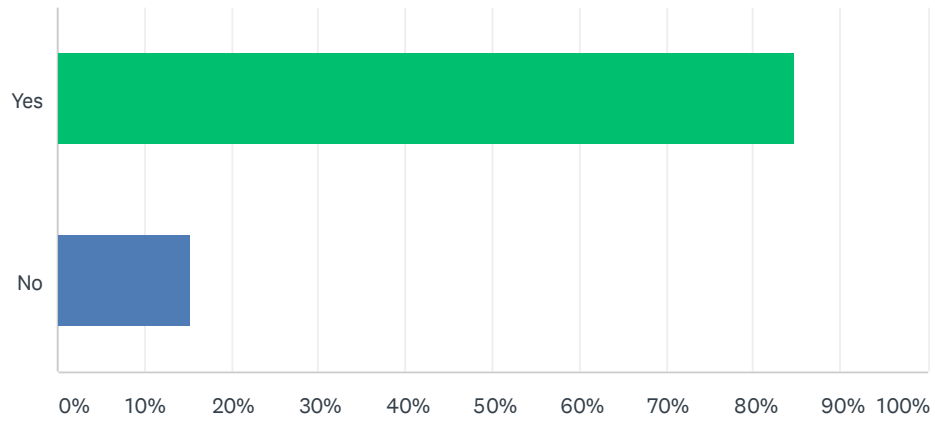
Answered: 175 Skipped: 3



ANSWER CHOICES	RESPONSES	
In a house	82.29%	144
In a flat	17.71%	31
TOTAL		175

## Q11 Do you have a space where you can put out recycling?

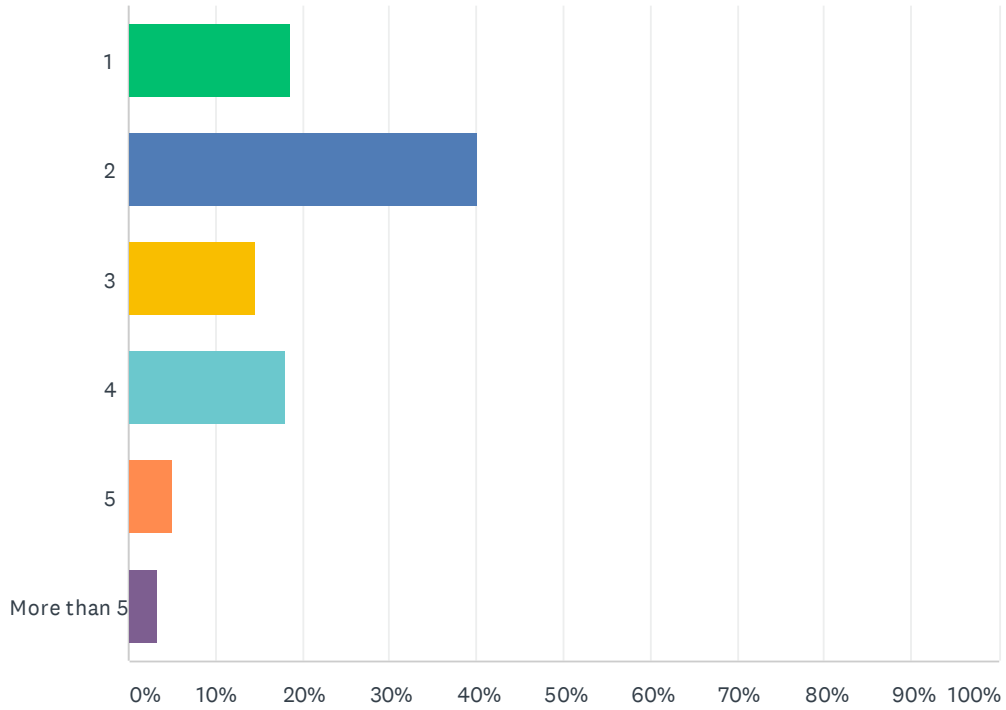
Answered: 177 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	84.75%	150
No	15.25%	27
TOTAL		177

## Q12 How many people are in your household?

Answered: 177 Skipped: 1



ANSWER CHOICES	RESPONSES	
1	18.64%	33
2	40.11%	71
3	14.69%	26
4	18.08%	32
5	5.08%	9
More than 5	3.39%	6
<b>TOTAL</b>		<b>177</b>