

Report for Communications and Engagement on the Recycling survey

Summary of results

We received 178 responses. 58 lived in the town centre, 89 elsewhere in Liskeard and 31 outside Liskeard.

Most of the respondents were keen recyclers with 134 (78%) saying 'I recycle all I can, even if it involves extra effort'.

Two thirds of those responding in the town centre (87% of total) can use kerb-side recycling. Almost all those with problems with kerbside recycling are in the town centre.

The main problems are lack of storage space for the recycling bags and boxes and lack of space to put recycling out.

There is also an Issue that some people can't bring in bags and boxes after collection.

When asked what would make it easier, two-thirds said communal wheelie bins but this is not the answer for everyone.

27 (16%) of the total respondents said they had used the recycling bins at least once every two weeks and a further 24 (14%) said they had used the bins at least once a month. For the town centre these figures are 16 (29%) using the bins at least once every two weeks and a further 8 (15%) at least once a month. So the numbers are relatively small but the loss of the bins presents real problems for those people.

Recommended actions:

1 The results are being shared with Esther O'Bearagh, Waste and Recycling Community Engagement Team Leader at Cornwall Council and she is being invited to the Communications and Engagement meeting where this report is being discussed.

2 It is recommended that the results of the survey and proposed actions are shared publicly, and information is included in response to some of the issues raised, for example, how to get replacement recycling bags and boxes, how to get seagull-proof bags and that food waste will be included in the new contract.

3 The issue of communal wheelie bins is raised with Biffa to see if it would be possible to incorporate them in the new contract.

4 The town council tries to engage with local landlords and building owners around storage space for recycling and space to put it out. The aim would be to find some willing landlords to explore how to make changes and then publicise the good practice. Cornwall Council runs a responsible landlord scheme so it would be worth asking them for the landlords in Liskeard and for their advice on communicating with landlords. Local letting agencies would also be a way to communicate with landlords.

Recycling survey group:

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