



THE 2017 LOO OF THE YEAR AWARDS DETAILS

BACKGROUND

- Since its introduction in 30 years ago, the annual Loo of the Year Awards competition has helped focus the spotlight on 'away from home' washrooms throughout the UK.
- The Awards are owned and run independently.
- The Awards are also supported by the national tourism bodies of England, Scotland, Wales, Northern Ireland and Jersey.
- **The Awards have a simple objective: namely, to encourage and recognise the highest possible standards in all types of 'away from home' washrooms.**
- Everyone has a shared responsibility to make this happen - washroom providers, managers, washroom suppliers, contractors, staff, visitors and customers - all washroom users.

AWARDS ENTRY CRITERIA

- Any type of 'away from home' washroom can be nominated or entered in the competition, in any of the sixty-one separate Awards categories listed on the entry form. Entries are accepted from anywhere in England, Scotland, Wales, Northern Ireland, Republic of Ireland, Isle of Man, and the Channel Islands.
- Anyone can nominate - staff, customers, visitors, managers, owners or contractors. Entries need to be authorised by owners or managers to guarantee payment of relevant entry fees which cover the inspection visit(s) etc.

JUDGING CRITERIA

- All competition entries will receive a star grading; Bronze, Silver Gold or Platinum, following an unannounced visit by an authorised Loo of the Year Awards Inspector. Each entry is fully assessed against the following judging criteria, covering both male and female facilities, as well as any baby changing, accessible, Changing Places, Space to Change or Hygiene Room facilities provided: -

<p style="text-align: center; color: #003366;">HYGIENE EQUIPMENT</p> <ul style="list-style-type: none"> • Hand washing • Hand drying • Toilet tissue • Sanitary product disposal 	<p style="text-align: center; color: #003366;">CLEANLINESS</p> <ul style="list-style-type: none"> • Walls and ceilings • Floor areas • Fixtures & Fittings – basins, WC bowls, seats, taps etc. 	<p style="text-align: center; color: #003366;">FIXTURES & FITTINGS</p> <ul style="list-style-type: none"> • Sanitary fittings • Taps • Locks • Coat hooks etc.
<p style="text-align: center; color: #003366;">DÉCOR & MAINTENANCE</p> <ul style="list-style-type: none"> • State of repair • Entrance • Internal • External – if applicable 	<p style="text-align: center; color: #003366;">ACCESSIBLE FACILITIES</p> <ul style="list-style-type: none"> • Provision for both sexes • Unisex • Equality Act dimensions • Safety & functionality 	<p style="text-align: center; color: #003366;">BABY CHANGE FACILITIES</p> <ul style="list-style-type: none"> • Provision for both sexes • Unisex • Child friendly • Safety & functionality
<p style="text-align: center; color: #003366;">CHANGING PLACES FACILITIES</p> <ul style="list-style-type: none"> • Judged to Changing Places spec. • Cleanliness • Accessibility • Safety & functionality 	<p style="text-align: center; color: #003366;">SPACE to CHANGE FACILITIES</p> <ul style="list-style-type: none"> • Judged to Space to Change specification • Cleanliness • Safety & functionality 	<p style="text-align: center; color: #003366;">AIR QUALITY</p> <ul style="list-style-type: none"> • Ventilation • Ambient temperature • Smells and mal-odours
<p style="text-align: center; color: #003366;">OVERALL MANAGEMENT</p> <ul style="list-style-type: none"> • Clean overall • Functional • Meets user needs 	<p style="text-align: center; color: #003366;">SAFETY & SECURITY</p> <ul style="list-style-type: none"> • Open design • Effective lighting • Easy access and exit • Smooth surfaces 	<p style="text-align: center; color: #003366;">EXTRAS</p> <ul style="list-style-type: none"> • Added value for users • Sanitisers • Vending • Flowers

A team of Loo of the Year Awards judges choose the winners of all awards – their decision is final!

FULL DETAILS OF THE LOO OF THE YEAR AWARDS INSPECTION CRITERIA CAN BE VIEWED AT WWW.LOO.CO.UK



AWARDS INFORMATION

AWARDS, CERTIFICATES AND TROPHIES

LOO OF THE YEAR AWARDS CERTIFICATES

Will be provided for all entries that achieve BRONZE, SILVER, GOLD OR PLATINUM AWARD Note: All 2017 Loo of the Year Awards winners will receive 2018 Award certificates- i.e. the year following the inspection visit.

WASHROOM CLEANER OF THE YEAR AWARDS CERTIFICATES

PLEASE NOTE:

Washroom Cleaner of the Year Awards certificates are only provided for entries that are declared as 'Full time attended toilets' on the Entry Form.

FRAMED CERTIFICATES

Will be presented to all UK & Ireland Market Sector Winners and National Award Winners* including National Attendant of the Year Award Winners at the 2017 Awards Event (see below).

FRAMED CERTIFICATES

Will be presented to 'Champions League' and 'Premier League' Award Winners 2017 Awards Event (see below).

UK & IRELAND TROPHIES

Will be presented to all UK Trophy Winners at the 2017 Awards Event (see below).

NATIONAL CATEGORY AWARD CERTIFICATES

National Category Winners certificates are provided for each category in each country. These are not presented.*

NATIONAL & UK AWARDS & TROPHIES	
Accessible Toilet Entries Winner	Baby Changing Facilities Winner
Changing Places Toilet Winner	ECO Friendly Toilet Winner
Hygiene Room Winner	Space to Change Toilet Winner
Toilets in Education Winner	Individual Category Entries – National Loo of the Year Awards Winner
Public Toilet Entries – National Loo of the Year Awards Winner	Local Authority Award Winner

UK & IRELAND AWARDS	UK & IRELAND TROPHIES
"CHAMPIONS LEAGUE" – STANDARDS OF EXCELLENCE AWARDS	CORPORATE PROVIDER TROPHY
LOCAL AUTHORITY PUBLIC TOILET TOP TWENTY "PREMIER LEAGUE"	OVERALL LOO OF THE YEAR AWARD TROPHY THE OVERALL 2017 WINNER
MARKET SECTOR AWARDS	

The Washroom Cleaner of the Year Awards form part of the annual Loo of the Year Awards but relate specifically to the cleaning staff that looks after facilities, rather than the loos themselves. All cleaning staff will automatically be entered for a Washroom Cleaner of the Year Award for all entries that are declared as 'Full time attended toilets' ON THE ENTRY FORM.

WASHROOM CLEANER OF THE YEAR AWARDS AND TROPHIES

INDIVIDUAL CLEANER TROPHY

IN-HOUSE CLEANING TEAM TROPHY

EXTERNAL CONTRACTOR CLEANING TEAM TROPHY

Full details of all Awards are shown on the Loo of the Year Awards website - www.loo.co.uk

THE PRESTIGIOUS 30TH ANNIVERSARY AWARDS PRESENTATION EVENT WILL BE ON FRIDAY 8TH DECEMBER 2017 AT THE ST JOHNS HOTEL SOLIHULL – PLACES ARE LIMITED SO PLEASE BOOK NOW www.loo.co.uk