



12 June 2026

LATEST STATISTICS FOR YOUR AREA FROM CITIZENS ADVICE CORNWALL

Dear Sir / Madam,

Please find attached the latest 2025/26 statistics for your council area from Citizens Advice Cornwall.

In the last year, Citizens Advice helped more than 7,300 people across Cornwall and the Isles of Scilly with a wide range of issues including housing, energy bills, debt, benefits claims, work problems, relationship breakdowns, emergency support (such as foodbanks) and consumer issues.

The cost of living crisis is still having a deep and prolonged effect on many households in Cornwall and we're continuing to see increasing numbers of people who desperately need local help.

To meet the rising demand, we're planning to recruit more volunteer advisers and have a presence in more places across the county, with outreaches planned in community centres and GP practices as well as our foodbank advice team.

Our funding from Cornwall Council only covers a third of our costs and doesn't allow for expansion to meet growing demand. We would be grateful for any donation that might help us reach more people.

If your members would like more information about the work of Citizens Advice and the sort of cases we're seeing in your area, please contact me. We're always happy to come and talk at council or public meetings.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Wailim Wong". The signature is fluid and cursive, with a long horizontal stroke at the end.

WAILIM WONG - COMMUNICATIONS OFFICER, CITIZENS ADVICE CORNWALL
wailim.wong@cacornwall.org.uk