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Community Services, Cornwall Council

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I am writing on behalf of the Community Safety Partnership, Safer Cornwall, to express our full support for the installation of **Pulse Smart Hubs** in Cornwall.

The proposed installation of Pulse Smart Hubs will deliver a range of benefits for residents, businesses and visitors to Cornwall that support **vibrant, safe, supportive communities**, alongside enhancing **digital infrastructure** and supporting local **economic development**.

Improving Public Safety and Health Outcomes

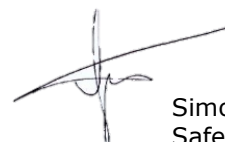
- The hubs have **999 emergency contact features** and will be equipped with defibrillators, with future plans to include bleed control packs and naloxone¹ kits. These **life-saving resources** are invaluable in responding to emergency situations and reducing the risk of serious harm.
- Pulse's public messaging systems will provide an accessible platform for **community safety and public health messaging** right in the heart of local towns, contributing to the safety and well-being of residents and visitors.
- The hubs can be used to provide **fast access to safeguarding information**, such as homelessness and other support services, which will help to support the most vulnerable and at risk.

Boosting the Local Economy and Driving Digital Inclusion

- Pulse hubs will help transform our town centres into leading examples of **smart, connected communities**, attracting investment and fostering innovation.
- The hubs will provide a free platform to **promote community events, services and local businesses**. This offers an innovative way to support the local economy and keep residents and visitors informed. It can also be used to promote **green travel and leisure options**, supporting our decarbonisation agenda.
- The hubs will provide **free public Wi-Fi and local/national calls**, playing a crucial role in **driving up digital inclusion**, ensuring that our residents can access essential digital services and improving community connectivity.

In collaboration with the Pulse team, we look forward to engaging with Planning colleagues to discuss how we can ensure the **successful integration of Pulse Smart Hubs** into the public realm of Cornish towns and facilitate **a streamlined planning process**.

We believe this initiative will greatly enhance the **connectivity and safety** of our towns, benefiting both residents and visitors alike and we look forward to seeing the Smart Hubs in operation over the months ahead.



Simon Mould
Safer Cornwall Chair

¹ Naloxone is an opioid antagonist that reverses the effects of an overdose; increasing access to naloxone is a key strand of our strategy to reduce drug-related deaths