

Liskeard Town Council – Facilities Committee – CCTV Working Party

Notes of the CCTV Working Party Meeting Held on 1st June 2023

1. Those Present:

Cllr Julian Smith – Chair of Facilities Committee in the Chair, Cllr Christina Whitty – Deputy Mayor, Steve Vinson – Town Clerk

2. Apologies:

Apologies were received from Cllr Richard Dorling – Vice Chair Facilities Committee, Jacqui Orange – Facilities Manager

3. Notes of Previous Meeting 13th April

The notes were agreed as an accurate record of the last meeting.

Issues Arising

- a. Monitors to be fitted into Liskeard police Station – Town Council have agreed to meet the cost but the Estates Dep of Devon & Cornwall Police have objected.
- b. The investment in new cameras covering Castle Park and Sungirt Carpark has been put on hold while the Police Station monitoring system is sorted out.

4. Police Station Link

It had been understood that the work on the link to Liskeard Police Station was underway, however an email from the Estates Dept indicated that it had not received approval. Further discussions have now been held with the Police and the PCC's Office and we understand that the matter is now receiving attention at a higher level.

5. Quarterly Monitoring Report

The Year End monitoring report had been received covering up to 31/3/23. There had been 34 ATV's which resulted in footage found for 16 events. The main incident types were Assault, Anti-Social Behaviour and Other Criminal Activity accounting for 60% of incidents. 16% of these were drinking related, Assault 11%, Missing persons 11%.

6. Alternative Monitoring solutions

Future costs are uncertain due to the status of the monitoring centre and the potential need to transfer monitoring to another service with the inherent set up costs this may attract. Falmouth have left the scheme with 18+ cameras and we have a Zoom meeting arranged with Falmouth Town Council to be attended by the Chair and Town Clerk on 8th June when they will share details of their new monitoring service. They may have capacity to include an additional 1-2 towns. It was agreed that the Working Party would investigate other Monitoring Services from the commercial sector.

7. Date of Next Meeting – **Thursday 27th July @ 2pm** – Public Hall (or earlier if significant developments arise.)

Report on Meeting with Falmouth Town Council to learn about their CCTV Monitoring

Zoom – 8/06/2023

Cllr Julian Smith, Steve Vinson & Richard Gates – Falmouth Town Manager

Falmouth Town Council have 19 Cameras on the Fire Brigade/Cornwall Council Tolvaddon monitoring system but are leaving to operate their own system in partnership with security company Infinitus. Notwithstanding the potential closure of the Tolvaddon Centre, they have been planning to leave the joint monitoring scheme for some time.

They have fitted out a special dedicated secure room with a high end PC and 4 screens, plus equipment which also receives images from their own building cameras. The investment was about £5K. One person then monitors the cameras provided by Infinitus who have 3 CCTV trained staff. The system is 100% compliant to the Information Commissioners Office requirements. They are also in the process of establishing an Airwave link to be able to talk directly to Police and Fire services on their radio net. A leased line provides the data highway and they are establishing a secure data backup facility, as it cannot be put on the same system as the council uses because of access rules. They also have a secure cabinet for USB Data sticks for downloading image data.

They have some capacity to take on additional Councils and Helston, Penryn and Penzance are interested. If we want Liskeard to join them we need to move fairly swiftly (in a Council sense). Falmouth would set up a separate monitoring station in their room and the additional councils would need to fund the equipment, with monitoring costs about £17 p/hr. Councils would be able to select their own monitoring hours and there would be flexibility for special events or incidents out of hours.

Falmouth have also joined the DISC messaging system for reporting minor crime with a feed direct to the police which is free to join for users. This works in the same way as Liskeard Town Traders WhatsApp scheme but is more secure and compliant with Data protection requirements. Currently it is not compatible with Devon & Cornwall Police (the only force in the country not participating) but they currently have a workaround.

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