

Liskeard Community Emergency Plan

APRIL 2022

DRAFT REV 2



To activate this Community Emergency Plan go to page 5 or see summary overleaf.

YOU SHOULD ENDEAVOUR NOT TO PUT YOURSELF OR OTHERS AT RISK TO FULFIL THESE TASKS DEPENDING UPON THE CIRCUMSTANCES AND NATURE OF THE EMERGENCY.

IMMEDIATE ACTION SUMMARY

1. Alert emergency services, if not already on scene
2. Alert Leader, Coordinator and Team Members of the Community Response team by texting 777777 to a group of all members. Preferably undertaken by the Council Office
3. Set up Incident Control Point in Emily Hobhouse Room, Public Hall.
(Alternate – Hillfort School -Weekends and holidays only
??Guildhall/Liskerrett Centre/Hillfort School/St Martins Church & Hall??)
4. Breakout emergency equipment as team members arrive.
5. Set up support services in the Public Hall and assign a team to the kitchen
6. Establish Communications with responding Emergency Services and Local Authority.
7. Leader Briefing to Team setting out duties and nature of response.

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	Acronyms Used in this document	
	CEP – Community Emergency Plan CRT – Community Response Team ICP – Incident Control Point	

1.0 Introduction

An emergency/major incident is any event or circumstance (happening with or without warning) that causes or threatens death or injury, disruption to the community, or damage to property or to the environment on such a scale that the effect cannot be dealt with alone by the emergency services, local authorities and other organisations as part of their normal day-to-day activities.

Although there is no statutory responsibility for communities to plan for, respond to, or recover from emergencies, it is good practice to identify hazards and make simple plans on how they could respond to them.

Liskeard Town Council has developed this plan to provide resilience for the community in the pre-event phase or early stages of an emergency. The scope of the Plan may extend not just to Liskeard but to other communities around Liskeard which would normally look to Liskeard for help and assistance.

The Liskeard Community Response Team has been formed to assist the activation of this plan and to assist the emergency services wherever possible, prior to, during and after an emergency event.

1.1 Aim

The aim of this scheme is to provide a source of local information to improve community resilience and provide an effective initial community response in an emergency situation.

The specific emergency situations covered by the plan include:

- Predicted severe or extreme weather (snow, heat wave, high winds etc)
- Medical Emergency
- Loss of electrical power both in Liskeard and outlying villages and communities
- Major Fire / explosion
- Rail or road incident
- Significant other Utility failure (Water/Telecommunications/Gas/Sewerage)
- Extensive Flooding
- Nuclear Accident (Devonport) or attack
- Any other widespread incident eg Plane crash
- Refugee influx
- Any other general emergency situation - Local, Countywide or National including war.

1.2 Objectives

- Identify the risks most likely to impact the community
- Identify relevant steps to mitigate and respond to emergency situations, including warning the community as required.
- Identify vulnerable people / groups / establishments in the community
- Identify community resources available to assist during an emergency
- Provide key contact details for the Community Response Team, Key Community Resources, the Emergency Services and Local Authorities.
- Provide information and assistance to the Emergency Services upon their arrival and as appropriate throughout the event.

2.0 Activation Procedure/Trigger and Escalation

The activation procedure can be found in **Annex A**. This procedure details the call out order, communicating of information to the community and logging of actions.

3.0 Community Response Team

A Community Response Team (CRT) should be established to coordinate the community’s response to an incident. They are also responsible for keeping the plan up to date. The first person listed is the designated post holder, the second is the substitute should the post holder not be available.

Role	Name	Tel	Mobile	Address
Leader	Mayor/Facilities Chair			
Deputy Leader	Facilities Chair/ C&E Chair			
Facilitator	Town Clerk/ Deputy Town Clerk			
Deputy Facilitator	Facilities Manager			
Communications Lead	C&E Committee Chair/Deputy Town Clerk			
Liaison Lead	Divisional Cornwall Councillor			
Local Knowledge Lead	Planning Chair/Deputy Planning Chair			

Community Lead	Deputy Mayor/Chair Town Forum			
Business Lead	Chair Chamber of Commerce Chair Town Traders			
Safeguarding Lead	Facilities Team			
Team Members	Town Councillors Town Forum Members			

The role of the Community Response Leader is to:

- Oversee and organise the response to the Emergency
- Activate resources as required.
- Call for external assistance and resources

The role of the Community Response Team Facilitator is to:

- Initiate the Community Response Plan by Texting 777777 to all councillors and Council Staff, followed by emails and phone calls to all Team members.
- Ensure that the plan is regularly reviewed and updated.
- Report annually to the Community detailing if the plan has been activated and highlighting any changes to the CRT members.
- Act as a focal point for the community in the response to an emergency
- Act as the main contact point for the Cornwall Council and the emergency services, to ensure that two-way communication is maintained.
- Ensure that the appropriate authorities and individuals are notified.
- Communicate important messages to the community.

Tasks should be delegated to team members as appropriate. The Co-ordinator should ensure that all team members are engaged in the planning and response processes.

The role of the Communications Lead is to:

Establish communication links using alternate means if usual communications channels are not available. These alternative means are listed below. It may be necessary to physically transfer messages and instructions.

The Communications lead should also act as the spokesman and first point of contact for the Council to the media as needed or refer media enquiries to other services.

The role of the Liaison Lead is to:

Establish and maintain communications with the Emergency Services and local authority the Cornwall Council and any other organisations involved and keep the Leader and Facilitator up to date with developments

The role of the Local Knowledge Lead is to:

Be available to guide emergency responders to the emergency event and provide information on known hazards and topography. The Local Knowledge Lead should be familiar with Liskeard and its hinterland.

The role of the Community Lead is to:

Work with the community to determine where help is required and from where help can be obtained.

The role of the Business Lead is to:

Liaise with local businesses to obtain help and assistance or determine where there is need for support and assistance. They may need help with relocation or to rescue valuable stock, equipment or records. Only after an area has been declared safe to enter by the responding emergency services.

The role of the Safeguarding Lead is to:

Call on resources to help children and the vulnerable in need and to help ensure that proper safeguarding procedures are observed, including drawing attentions of other members of the team to anyone putting themselves in unnecessary danger. They may need to help lost children or confused people to a safe place and also ensure that a safe place is set up, with the help from other Team members.

All members of the Community Response Team should:

- Reside in the community.
- Have good local knowledge.
- Be able to activate the support of the community and speak on behalf of the community.
- Ensure that vulnerable people are provided with additional assurance during an emergency.
- Ensure that communications are maintained within the community and Cornwall Council.
- Ensure that confidentiality is maintained where necessary.
- Maintain his/her own action log in the event of an emergency.
- Create a 'grab bag' containing the plan and any appropriate clothing / equipment which may be required.
- Have sufficient knowledge of the plan to act as Co-ordinator in their absence.

The Deputy and other team members should support the Co-ordinator in carrying out their role. All Team members should be prepared to support any of the Lead's in their duties and respond immediately to their requirements as appropriate.

4.0 Incident Co-ordination

The community have identified their initial Incident Control Points (ICP) as follows:

The primary ICP will be in the Emily Hobhouse Room in the Liskeard Public Hall and all team members should report immediately to the Emily Hobhouse Room in the public hall, where further information and instructions on the appropriate response will be given.

The secondary ICP will be at: Guildhall

ICP equipment is located at: Liskeard Public Hall

Upon arrival of the emergency services, who may locate at a different ICP, the CRT Leader should make him/herself known to the emergency services and provide them with a copy of the CEP and to be available to provide such assistance as is required from the team.

The Cornwall Council Resilience and Emergency team may also be involved or need to be alerted.

Tel: 0300 1234 232

Email: emergencymanagement@cornwall.gov.uk

They have extensive emergency plans drawn up and ready to action and are likely to take control of any major emergency covering all or a part of Cornwall.

5.0 Key information

The Annexes of this plan provide areas to record key information to plan for and use in the event of an emergency.

Annex A	Emergency Action Check List and Template Logging Sheet
Annex B	Key Contact list (Publicly available)
Annex C	Risk Assessments (Identifying risks to the Community)
Annex D	Community Resources
Annex E	Householders Emergency Plan
Annex F	Communications
Annex G	Maps of the Community
Annex H	Plan Distribution

6.0 Plan Maintenance

The CRT should meet to discuss the community's resilience arrangements at least on a 12 monthly basis or following activation of the plan.

A full review of the plan by the CRT should be carried out annually to ensure that the contact numbers are still correct.

When issuing updated pages of the plan it is important to ensure the removed pages are returned as this will help ensure that all the plans are correctly updated.

7.0 Emergency Equipment Held by Council, or Available From Known Locations.

Fluorescent jackets labelled Community Response Team
Electric Power Generator
Cooling Fans
Torches
Water purifying equipment
Extensive First Aid kit for multiple casualties
Haz Mat Suits
Plastic Gloves
Face Masks
Gas masks
VHF Radios
Beds & Bedding
Emergency Food stocks – soups, hot drinks,
Bottled Water
Bibles, Koran's and other Faith books

8.0 Principal Activities of Town Council in any Emergency

In most emergencies the Emergency Services will supply the substantive response, either in response to calls from the public or activated by the CRT. In some cases the Emergency Services may call on the CRT to assist and likely request specific duties that they can undertake. The CRT should always consider itself under the command and control of the Emergency Services. Other than alerting emergency services and setting up support functions, it should only further act on its own initiative in extreme circumstances.

The Town Council will supply support services such as local knowledge, and assistance in dealing with the incident such as closing roads or helping local people in distress.

A support centre will be set up at the Public Hall where, survivors and other townspeople needing help can congregate and provide them with:

Food and drinks

Communication facilities – mobile phones, phones and internet services

1st Aid for minor injuries

Safe space

Casualty receiving station

Faith support

Team members will mainly be deployed in the Public Hall unless Emergency Services personnel request additional help at or near the location of the emergency.

Other possible duties are outlined in the analysis of potential risks below in Section: Risks & Hazards.

Annex A

EMERGENCY ACTION IMPLEMENTATION PLAN

Action		Complete
1	<p>Where an emergency is possible, anticipated or underway, monitor the situation by logging data and information and warn members of the CRT by texting 777777 [6 x 7 =42 (answer to life the universe and everything – aide memoire)] and the community as appropriate. Be prepared to respond urgently. Dress appropriately, the following is recommended if available:</p> <p>Safety Shoes Eye Protection, Ear Protection Fluorescent Jacket or tabard Robust jacket – dependent upon weather Leg coverings Gloves</p> <p>Equipment if available: Mobile phone Pens, pencil Logging Sheets, Notebook Bottle of Water Vinyl Gloves Watch Motor Vehicle Chocolate or other rations</p>	
2	<p>Dial 999/112 and try to provide the following details:</p> <ul style="list-style-type: none"> • Major incident: Declare that the Liskeard Community Emergency Plan is being activated. • Exact location: Address/Street Name/ Postcode/Approximate location • “What 3 Words” Location • Type of Incident: e.g. Fire/Flood/Road Accident • Hazard (if known): Any toxic material/Petrol/Chemicals releases • Access Routes: Road in the surrounding area in effected from the incident. • Estimated Number of Casualties (if known): Number, type and severity of casualties (if applicable) • Emergency Services required (if known): The type of incident will depend on the services that are required. Police/Fire/Ambulance/Local Authority as a minimum. 	

3	<p>Begin recording details on the Log Sheet overleaf including:</p> <ul style="list-style-type: none"> • Any decisions you have made and why. • Actions taken. • Who you spoke to and what you said. • (Including contact numbers) • Any information received. • If children or young people involved. 	
4	<p>Other members of the Community Response Team should assemble at the Public Hall and contact other members of the community that need to be alerted by agreed method.</p> <ul style="list-style-type: none"> • Households affected. • The Town Council via the Town Clerk. • Volunteers and key holders as appropriate of other participating organizations 	
5	<p>The Leader should brief the Team on the nature of the Emergency and distribute key tasks The Facilitator will set up a command centre and establish communications and relay instructions to Team Members. Team Members with designated roles should commence those roles where practicable unless directed otherwise by the Leader or Emergency Services</p> <p>Other meetings may be held with other participants to brief and assign support tasks.</p> <p>In some instances it may be necessary to assemble the affected community and arrange for them to be briefed as soon as practicable.</p>	
6	<p>When it is clear community support services will be needed the Public Hall should be set up as appropriate by the Caretakers action on instructions from the Facilitator or Deputy, either as a casualty receiving station or to provide drinks, food and supports for survivors, victims and displaced families.</p>	
7	<p>When the emergency services attend, the Leader & facilitator should make him/herself and the CEP available and await specific instructions relating to assistance required. In most instances the Emergency Services will be dealing with the Emergency in so far as they are able and it is not the intention of this plan that Team members participate in such activity unless specifically instructed and it is within their capability.</p>	

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Risks and Hazards Which May Arise

When assessing the risks in the community the likelihood and the impact of the event should be considered. Many of the risks will be planned for at a national / Regional or County level. Therefore, the risk assessments should consider how the community could respond to ensure the community's safety / wellbeing. Below are some examples of local emergencies.

Risk / Hazard	Possible Actions
Sustained Power Failure over a large area of Liskeard or its hinterland	Provide local support at the Public Hall, until power restored including meals and hot drinks. Provide up to date information to media sources to help them inform the public. Ensure that individuals at risk are evacuated to a safe powered environment or are provided with alternative power sources. Arrange accommodation elsewhere if necessary.
Sustained Water Failure or pollution of water system	Provide up to date information to media sources to inform the public. Arrange with water suppliers to provide alternative clean water supplies as required. Work with supermarkets to provide bottled water to effective areas. Evacuate to outside affected area if necessary and help to arrange alternative accommodation
Heavy Snow blocking access to town	Contribute to ensuring health and safety of vulnerable individuals and residents in care and nursing homes. Provide up to date information to media sources to inform the public about conditions in the town Provide local support at Public Hall until situation stabilised. Identify suitable alternative accommodation where required.
Extensive Flooding	Provide filled sandbags. Evacuate where necessary. Provide safe environment and support. Provide temporary accommodation if required. Assist with post-incident support. Keep information on local boats equipped to assist
Heat Wave	Provide local support centre and advice. Provide evacuation to a cooled environment if necessary.
Chemical Release	Confirm if safe to assemble team, dependent on nature of chemical released, wind direction and locality. If necessary change venue in consultation with Emergency services. Provide safe place to assemble displaced families, food and hot drinks and space for decontamination station. As directed work to advise Liskeard resident to close windows and doors and to stay inside their properties.

	When direction of a volatile chemical cloud has been ascertained assist in evacuation duties down stream.
Incident on A38	<p>Provide information to emergency services emergency services as required.</p> <p>Provide refreshment to the emergency services where required.</p> <p>Provide local transport as required.</p> <p>Provide safe place and support for uninjured or lightly injured individuals.</p> <p>Provide coordination response at Minor Injury Unit and at field stations and evacuation centres.</p> <p>Provide family support and contact.</p> <p>Provide faith response and support.</p>
Major Incident on the railway	<p>Assist emergency services as required.</p> <p>Provide refreshment to the emergency services where required.</p> <p>Provide local transport as required.</p> <p>Provide safe place and support for uninjured or lightly injured individuals.</p> <p>Provide coordination response at Minor Injury Unit and at field stations and evacuation centres.</p> <p>Provide family support and contact.</p> <p>Provide faith response and support.</p>
Fire/Explosion	<p>Evacuate as required to where support can be provided.</p> <p>Provide support as required to evacuated or affected individuals.</p> <p>Contact affected local businesses to inform of situation or to contact keyholders if required.</p> <p>Provide a faith response as required.</p>
Medical emergency	<p>Cooperate with medical services to give support as required.</p> <p>Provide information and advice to affected people on safe contact and support in their own homes or for movement to medical centres and to support evacuation.</p> <p>Provide local support to ensure that affected individuals are adequately cared for and supported.</p> <p>Provide food and other support where necessary.</p> <p>Maintain contact with medical services to update.</p>
Aeroplane crash	<p>Set up casualty receiving centre in Public Hall for walking wounded</p> <p>Assist with perimeter control if needed</p> <p>Provide contact facilities for survivors</p> <p>Provide refreshment for responders</p> <p>Provide media liaison</p> <p>Provide Faith response and Facility</p>

<p>Nuclear Event</p>	<p>In the event of a nuclear incident, most likely originating from Devonport, there could, depending on the extent, be considerable or even total disruption to electric power, water, gas, sewerage, telecommunications and the road network.</p> <p>There could also be a considerable exodus from Plymouth, mainly north and east as it may not be possible to cross the Tamar. Alerts would be sent out by voice and text messages if possible and the Emergency team at Cornwall Council alerted.</p> <p>The most immediate duty of the Town Council would be in concert with other authorities, to try to persuade residents to stay in their homes, keep windows and doors closed and for the immediate future rely on stocks of water and food. Supermarkets would require an armed police guard, along with other critical infrastructure locations, such as electricity switches, hospitals, fuel stations.</p> <p>If the Tamar crossings are operational we can expect many casualties incoming to Liskeard Hospital and GP surgeries rapidly overwhelming their facilities and the Public Hall and other building on the list below, would be needed as an emergency casualty station. The council should prepare for a Refugee Influx, and obtain medical supplies from Cornwall Council's emergency stores.</p> <p>If the incident is extremely serious we can expect martial law to be imposed and local emergency commanders to be given extensive powers to contain and support the local population.</p> <p>Town Councillors and the Emergency Team would be expected to assist in casualty management and supporting vulnerable members of the town with food and water.</p> <p>Communications</p> <p>The mobile phone network, broadband and landline telephone network may not be operating or restricted to emergency services. The council should seek to set up a telephone connection to emergency control and contact known users of Marine VHF and shortwave radio facilities to provide a secondary communications network.</p> <p>Radiation fallout methods would need to be monitored, prevailing winds should take most of the fallout northeast away from Cornwall, but a windshift could change that very rapidly.</p>
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	<p>Residents should continue to stay in their homes and tough sanctions may be required to maintain civil order and prevent looting.</p> <p>If the incident is localised, massive support should be arriving by Day 2 and a command and control infrastructure quickly put in place, and the councils work will be limited to supporting casualties at the public hall and offering help and assistance to vulnerable members of the town. A temporary morgue may also be required.</p>
<p>Refugee Crisis</p>	<p>A major disaster, whether at home or abroad, could see a major influx of refugees into Cornwall coming both over the Tamar if bridges are in action and down the A30. From the Tamar Liskeard is the first major town after Saltash and Torpoint and could expect considerable numbers of people needed to be accommodated, fed and watered. They may also have serious medical requirements. The Council can use the public hall as a holding area and is able to prepare a large quantity of basic hot food from its industrial kitchen, but will need supplies, from for example, the supermarkets and Food banks. There is little opportunity for longer term accommodation in the Liskeard area so refugees would have to be directed further south, to the larger town of Bodmin, St Austell and Truro.</p>
<p>Children and Young People</p>	<p>An incident involving, for example a school, could give rise to a large number of casualties. It will be especially important that the Safeguarding Lead is involved in helping casualties to a safe place. Parents will need to be contacted and first aid may need to be given. Children may need feeding and in cold weather may need extra clothing. It is likely that there will be a lot of pressure from the media for information and all requests should be directed to the Communications Lead.</p>

Annex B - Key Contacts list

E.g. Emergency Services, Health Organisations, Town / Parish / County Council, Water Company, Gas, Doctors, Highways, Environment Agency, Schools etc. Examples below.

Agency	Email	Contact Number
Emergency Services		999 (Emergency Only)
Devon & Cornwall Police	101@dc.police.uk	999
101 (Non-emergency)		101
British Transport Police		0800 40 50 40
Cornwall Fire & Rescue	fire@cornwall.gov.uk	999
Mental Health NHS Urgent Response		0800 038 5300
South Western Ambulance Service		0139 261 500
NHS		111 (Non-emergency)
Maritime Coastguard Agency		01326 310 800
Cornwall Council		0300 1234 100
Environment Agency Floodline		0800 80 70 60
Highways England	info@highwaysengland.co.uk	0300 1234 222
Safeguarding Adults & Children		0300 1231 116
National Grid		0800 688 588
National Rail		03457 48 49 50
South West Water		0344 346 2020
Western Power Distribution		0800 6783105 or 105 (Power Cut) Non Emerg.0800 365 900
Devon & Cornwall 4x4 Response	info@devonandcornwall4x4response.com	
Anti Terrorist Hotline		0800 789 321

Risk Sites within Liskeard (CFRS List)

Ruag Ammotec Uk Ltd, Upton Cross, Liskeard, PL14 5BQ
The Wetsuit Factory, Moorswater Industrial Estate, Dobwalls, Liskeard, PL14 4LG
Pengover House, Pengover Road, Liskeard, PL14 3EN
Morrisons Supermarket, Plymouth Road, Liskeard, PL14 3PR
Drinkmaster Ltd, Plymouth Road, Liskeard, PL14 3PG
HE Goldsworthy, 1, Market Street, Liskeard, PL14 3JH
Elliot House Hotel, Castle Street, Liskeard, PL14 3AU
Agrovista Uk Ltd, Unite 2E&F, Heathlands Road, Liskeard, PL14 4DH
Mole Valley Farmers Ltd, Moorswater Industrial Est, Dobwalls, Liskeard, PL14 4LN
Coombe House, Coombe Lane, Lamellion, Liskeard, PL14 4JU
Peak GB Ltd, Stoney bridge park, Liskeard, PL14 3NH
Tiflex House, Treburgie Water, Doublebois, Liskeard, PL14 4NB
Beech Lawn Residential Care Home, 45, Higher Lux Street, Liskeard, PL14 3JX
Puckator, East Taphouse, Liskeard, PL14 4NQ
Passmore Edwards Court., Barras Place, Liskeard, PL14 6AY
Liskeard Community Hospital, Clemo Road, Liskeard, PL14 3XD
W H Orchard & Son, Burnt House Garage, Dobwalls, Liskeard, PL14 6HE
Lux Park Leisure Centre, Coldstyle Road, Liskeard, PL14 3HZ
Kilmar House, Higher Lux Street, Liskeard, PL14 3JU
Eventide Residential Home, 14 Castle Street, Liskeard, PL14 3AU
St Anthonys Residential Home, Station Road, Liskeard, PL14 4BY
Eldon House, Upton Cross, Liskeard, PL14 5AJ
Trevillis House, Lodge Hill, Liskeard, PL14 4EN
Country Lane Foods, St Ive Road, Tenacres Lane, Pensilva Industrial Estate, Liskeard, PL14 5RE
Trago Mills, Two Waters Foot, Liskeard, PL14 6HY
Castle Air, Liskeard, PL14 3PX
Manor House, Higher Tremar, Darite, Liskeard, PL14 5HJ

Pencubitt Country House Hotel, Liskeard, PL14 4EB
Kenneth Launder Court, 1-35, Manley Road, Liskeard, PL14 4EW
Tregarland, Rear of Cowdray Terrace, St Stephens, Saltash, PL12 4NN
The King Doniert, Barras Street, Liskeard, PL14 6AB
Lodge Hill Treatment works, Lodge Hill, Liskeard, PL14 4JP
Hendra Lodge, Liskeard, PL14 3LH
Hendra Park House, Hendra Park, Liskeard, PL14 3LH
Connon Bridge Landfill Site, East Taphouse, Liskeard, PL14 4NP
Cornwall Farmers Ltd, Station Road, Liskeard, PL14 4DX

Annex D

Community Resources

Key resources available to support the local community should be listed here e.g. Community Halls.

Resource	Contact / Key Holder	Conditions of use	Contact Number
Cornwall Emergency Planning Team			emergencymanagement@cornwall.gov.uk 0300 1234 232
Liskeard Public Hall	Jacqui Orange		
Liskerrett Community Centre	Jennifer Foster / Sally		
St Martin's Church Centre	Nikki Carter / Annie Purdon		
Eliot House Hotel	D Gillbard / J Witton		
Lux Park Leisure Centre	Brett Price / Steve Garaghon		
Liskeard School & Community College	Kevin Blair / Richard Bailey		
Morley Tamblyn Lodge	Jackie Blank / Alan Chapman		
Liskeard Royal British Legion Club	A R Mayne / J C Brice		
Our Lady & St Neot Roman Catholic Church	Rev Gilmour McDermott		
Salvation Army Hall	Captain Julian Short		

Annex E

Householders Self Help

The following Householder Emergency Plan can be copied and distributed to residents in the community

Household Emergency Plan Emergencies can affect the County with little or no notice. Being prepared can help reduce the effects on your families' lives, reduce the need for help from others and enable you to support the vulnerable in your community. Disruption to essential services such as water and electricity, to regional and national travel and telecoms are all ways an emergency can affect our busy everyday lives.

Complete the following sections and keep the plan in a safe place that all members of your household can easily access:

If you are not involved in an incident but are close by or believe you may be in danger, in most cases the advice is:

GO IN, STAY IN, SHUT WINDOWS & DOORS, TUNE IN, LOG IN TO INFORMATION WEBSITES

Station	Frequency	Website
BBC Radio Cornwall	95.2 FM	www.bbc.co.uk/radiocornwall
Pirate FM	102.2 FM	www.piratefm.co.uk
Heart Cornwall	105.1 FM	www.heart.co.uk/cornwall

INFORM THE REST OF YOUR FAMILY / HOUSEMATES

Household Contact Details		
Name	Mobile	Work

If you are evacuated is there somewhere you can go? Friends or Family?

If you can't contact each other, where should you meet / or who should you leave a message with?

Who will be responsible for picking the children up from school? (If applicable)

How do you turn off the following? Who is responsible?	
Electricity	
Gas	
Water	

KEY CONTACT NUMBERS

Emergency Telephone Numbers			
Emergency Services	999	Doctor	
NHS Direct	111	School	
Local Police Station	101	Home Insurance	
Cornwall Council	0300 1234 100		

Create an Emergency Grab Bag

Be prepared. Creating an emergency grab bag will help you locate essential items quickly in an emergency.

Some suggested items are:	
Household emergency plan	Family Medication
Important documents, Passports, (including insurance details)	Essential keys
Torch and spare batteries	Toiletries
Battery powered radio and spare batteries	List of useful contact numbers
Candles / Matches	
First Aid Kit	Mobile chargers

In case you are unable to leave the house, you should have:	
Bottled Water	Ready to eat food (tinned)
Bottle / Tin Opener	Candles and batteries
In case you are stuck in your car, you should have:	
Bottled Water	Blankets
Torch and spare batteries	Mobile charger

If you are in a position where you are able to offer help to your community, start by checking that your neighbours are alright.

Name	Address	Home Telephone	Mobile

Useful Websites	
Cornwall Council	www.cornwall.gov.uk and search Emergency Management
Environment Agency	www.environment-agency.gov.uk
BBC Cornwall	www.bbc.co.uk/cornwall
Cornwall Community Resilience Network	http://www.cornwall.gov.uk/default.aspx?page=32004
Cornwall Community Flood Forum	http://www.cornwall.gov.uk/default.aspx?page=31852

Annex F

Communications

Providing accurate information is essential during an emergency. Methods available will differ depending upon the type of incident, therefore alternatives should be considered.

E.g. Notice boards, Local meeting, Community leaflets, telephone cascade system, Door knocking.

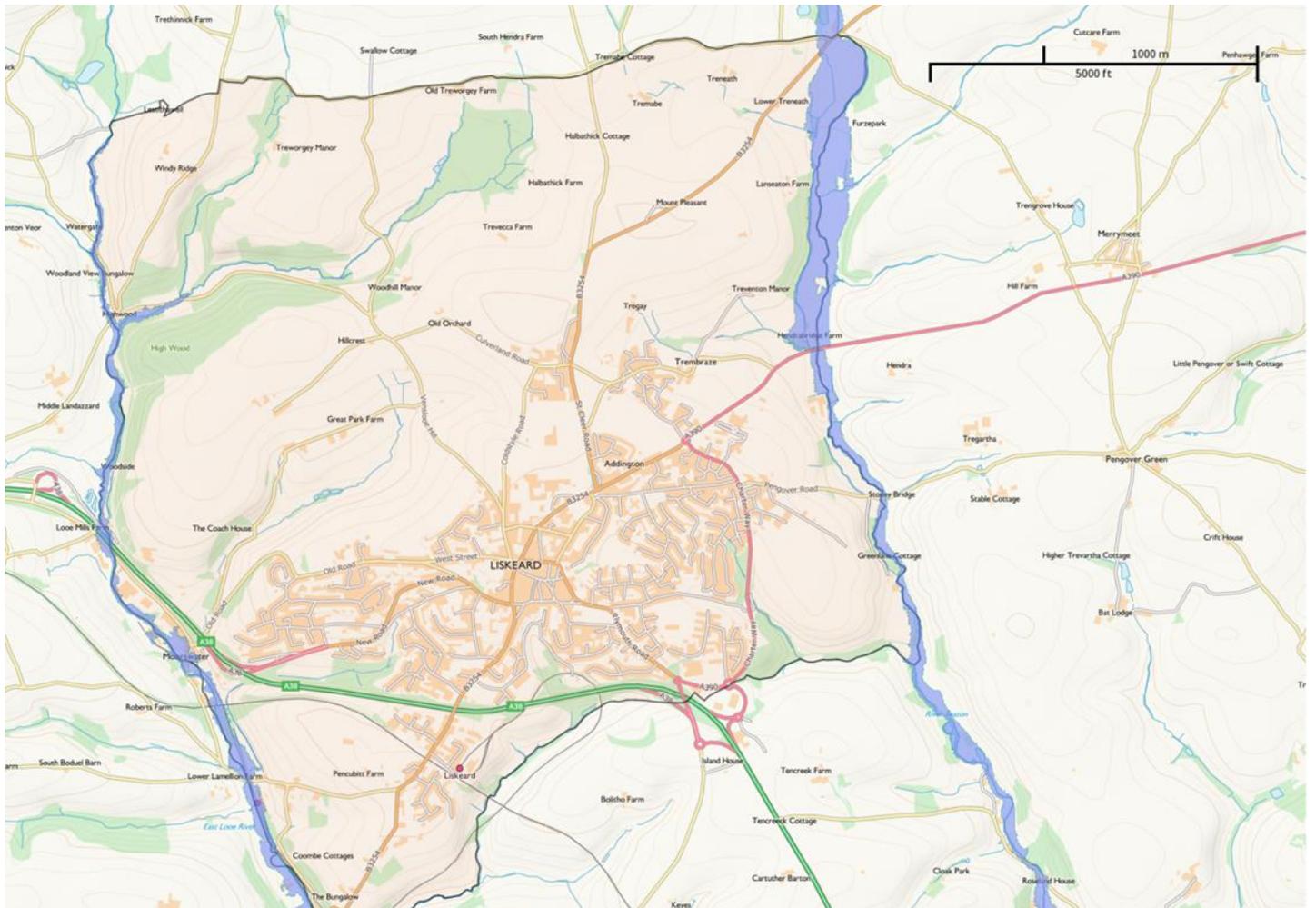
Method	Location (If applicable)	Contact / Responsibility	Additional Information
VHF Marine Radio			
Shortwave Radio Local Hams			
VHF Hand Held Radios			
WhatsApp Group			

Key information such as road or school closures are usually reported on local radio.

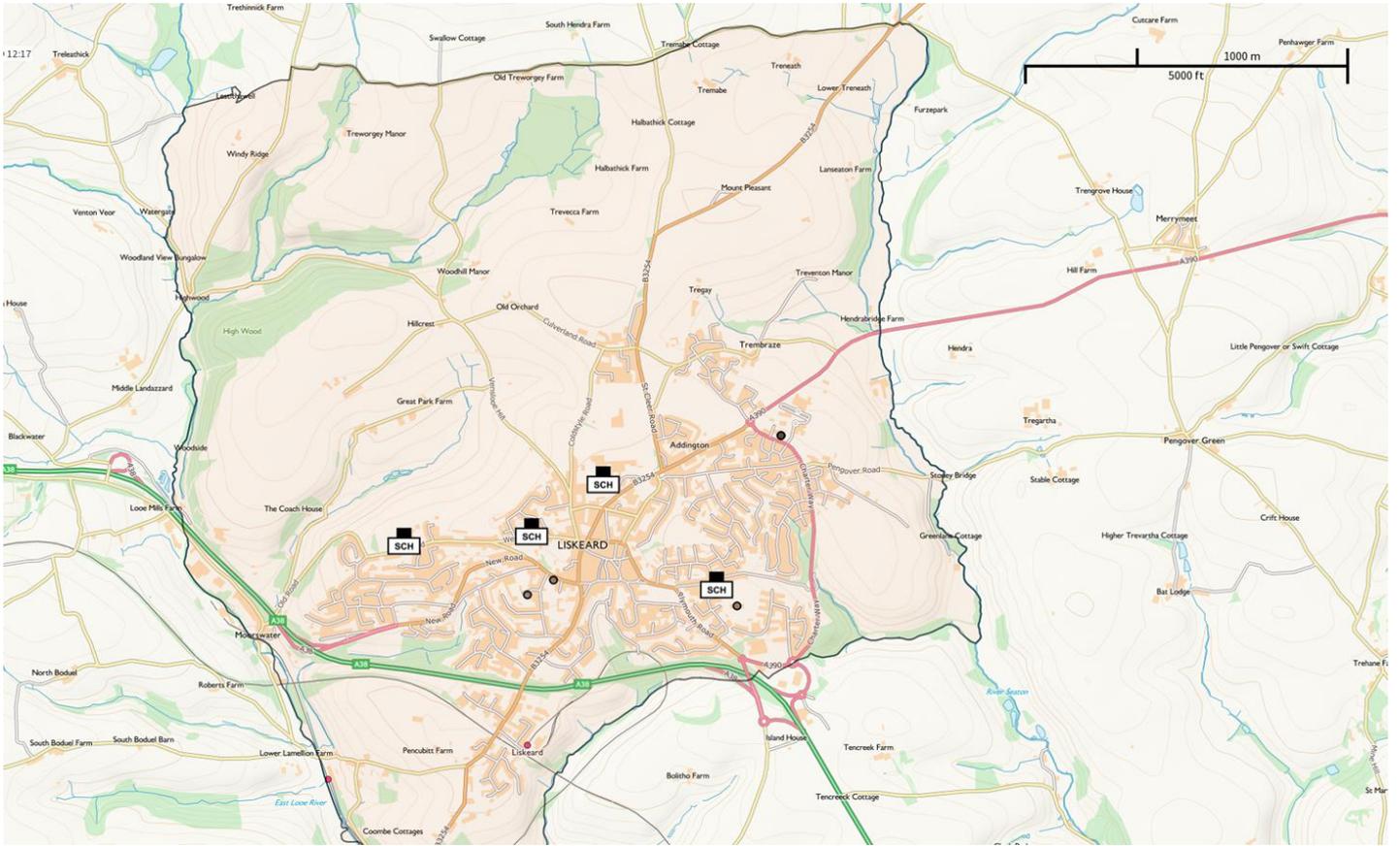
Station	Frequency	Website
BBC Radio Cornwall	95.2 FM	www.bbc.co.uk/radiocornwall
Pirate FM	102.2 FM	www.piratefm.co.uk
Heart Cornwall	105.1 FM	www.heart.co.uk/cornwall

Annex G

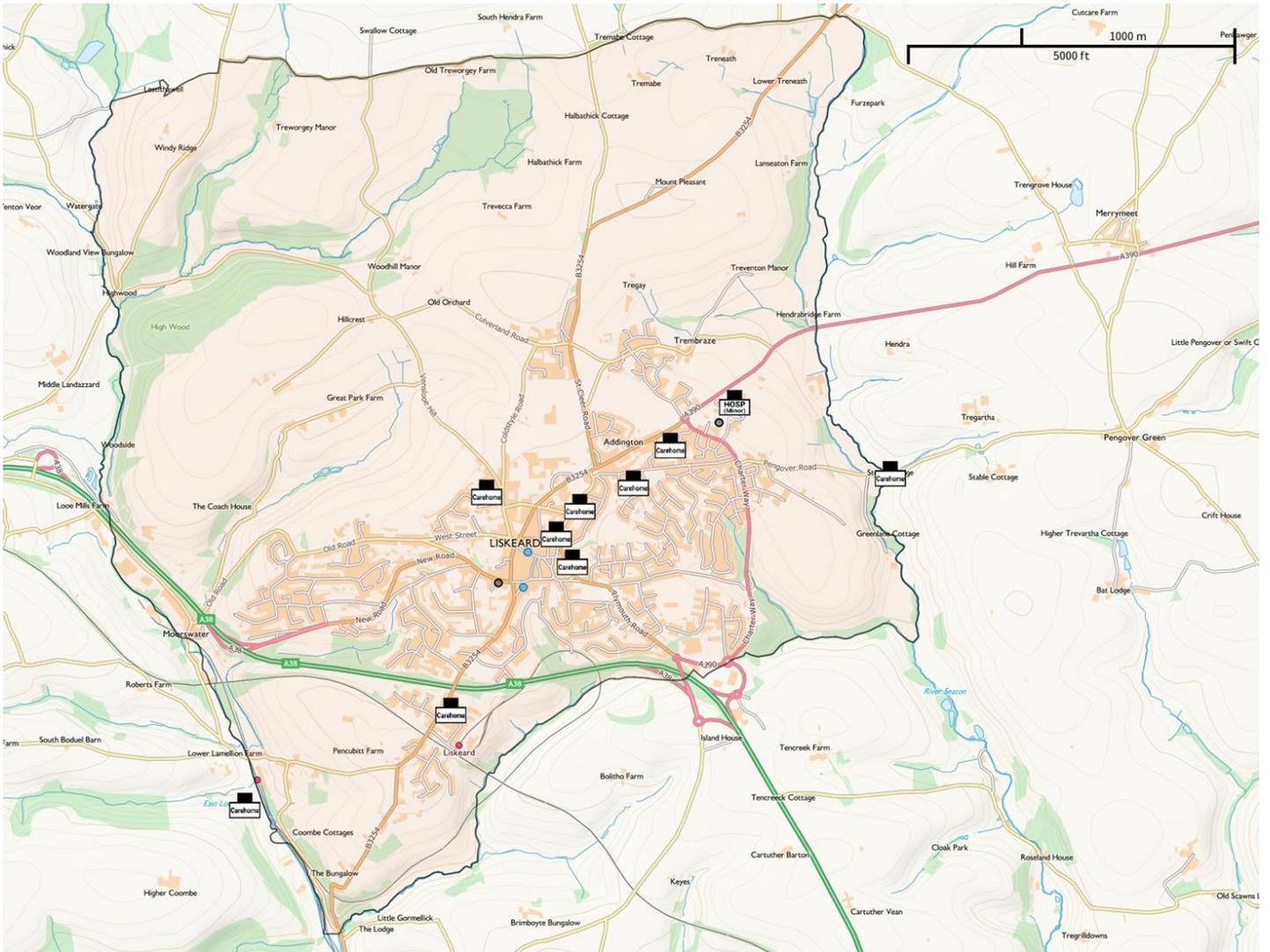
Liskeard – Flood Risk Map



Liskeard – Schools and Nurseries ●



Liskeard – GP ● Pharmacies ● and Care Homes ●



Annex H

Plan Distribution

Organisation	Contact details	Number issued
Town Councill		
Response Team members		
Town Forum		
Oaktree Surgery		
Rosedean Surgery		
Liskeard Hospital		
Liskeard Police		
Liskeard Fire Station		
Liskeard Ambulance Station		
Cornwall Council		
Bodmin Council		
St Austell Council		
Boots Pharmacy		
Day lewis Pharmacy		
Morrisons Supermarket		
Aldi Super Market		
Co-op		
Spar Shop		
King Doniets		
The Social		
Liskerrett Centre		

