

Email received from Alastair Doyle at Event Services received 3/10/22

### **Main Hall progress**

- data handling (switch & patch) cabinet installed on stage lighting bridge.
- -network points fitted around hall and commissioned,
- Three complete new ring mains installed (one per side wall and one under balcony for bars additional function power etc)
- New ring main along side and length of the balcony for technical power and cleaning equipment, wedding fairy lights etc.
- -High level WiFi access point installed and commissioned.
- -Mechanical aspect of stage domestic power upgrade started (additional conduit and rerouting of existing etc) under way.
- -Fibre-optic backbone left to office data intake cabinet installed and commissioned.
- Cat VI backup to office intake cabinet installed and commissioned.

### **Members' room**

- carpet and floors lifted, new access traps cut,
- data handling (switch & patch) cabinet installed below electrical intake and main DB cupboard.
- Fibre-optic 'backbone' to main office data intake cabinet installed and commissioned.
- -Cat VI backup to office intake cabinet installed and commissioned.
- WiFi access point installed temporarily near cabinet to serve Members' Room & Mayor's Parlour. Soon to be affixed to the ceiling when floor lifted in Council Chamber.
- Electrical power upgrade cabling and sockets and conduit etc installed and cabled, (waiting for dry rot in floor and bottom of wall near window to be completed for final commissioning).
- Network points cabled and associated conduit work installed.
- data outlets to be commissioned shortly.

### **Mayor's Parlour**

- Electrical upgrade new sockets on party wall with Members' Room fitted and cabled.
- Data sockets on party wall with Members Room installed and cabled.
- -Awaiting lifting carpet and floor access for far end of room for remaining new data and power sockets.

### **Hobhouse Room**

- Conduit run for electrical upgrade work completed on inner rear wall.
- Conduit run for electrical upgrade work nearly completed on front wall facing pavement.
- Conduit run for data completed on front wall facing pavement.
- Works to be completed shortly, working around room availability.

### **Council Office**

- Data intake cabinet installed.
- Fibre-optic runs to stage data cabinet & Members' Room data cabinet installed through building walls and roof voids.

- Temporary access point sited near data cabinet to serve office.

### **General**

- The main hall and Members' Room all have fully functioning hi speed WiFi provision, as has indeed been commented on by hirers taking advantage of this facility.
- The new system design architecture means that a WiFi user jumps seamlessly to take advantage of whichever Access Point provides strongest signal. That is different to the previous system where a device would retain a connection until it became so degraded it would then look for a new WiFi connection. This ensures a much more seamless level of high quality fast data connection to devices as user roam physically around the complex.
- The overall data system has active, real time monitoring of its service parameters. Indeed both occasions when there were service interruptions were both flagged up and quickly checked to confirm it was an external situation outside of your control. This aspect has proved to be highly effective and desirable to ensure reliable operation, and I would strongly suggest an ongoing active monitoring arrangement is considered.
- The Wheal Phoenix room will shortly have its own WiFi access point installed.
- We are committed to get this project completed and fully commissioned as soon as practicable. Obviously this needs to be in a way that does not effect the smooth operation of the Public Hall as a both a hireable venue and a working town council administrative hub.
- It is very much regretted that the 'perfect storm' of the contract decision being made later than envisaged and Event Services having a very busy peak season, alongside a key member of staff accepting a new job within the industry has meant a significant delay in recent progress. We are now very committed to getting this project over the line to the complete satisfaction of the council and its officers at the very soonest possibility.

Kind regards, Alastair, Event Services (SW) Ltd