

From: janet powell

Sent: May 18, 2026 at 5:46 AM

To: customer.service@aldi.co.uk

Subject: Fwd:FORMAL COMPLAINT – ALDI LISKEARD DELIVERY NOISE / POSSIBLE BREACH OF PLANNING

From: janet powell

Sent: May 18, 2026 at 5:43 AM

To:

Subject: FORMAL COMPLAINT – ALDI LISKEARD DELIVERY NOISE / POSSIBLE BREACH OF PLANNING

Dear Sir/Madam,

I am writing regarding repeated early morning delivery noise from the Aldi store in Liskeard which is affecting residents of Charter Walk and surrounding houses.

This morning, residents were once again woken at approximately 4:50am by loud delivery activity including reversing alarms, banging, clattering cages, unloading noise, and lorry manoeuvring. The disturbance was significant and completely unacceptable within a residential area at that hour.

Residents of Charter Walk are becoming increasingly frustrated by the ongoing disruption to sleep and wellbeing caused by these deliveries. We understand that planning conditions and agreed delivery hours were intended to protect neighbouring properties from precisely this type of disturbance, and these early morning activities appear to be in breach of those conditions.

The noise regularly includes:

- Reversing warning alarms
- Loud unloading activity
- Metal cages and equipment clattering
- Engine noise and vehicle movements

People living nearby should not be repeatedly disturbed before 5am.

I ask that Aldi urgently investigate this matter and take immediate action to ensure all deliveries comply fully with permitted delivery hours and that noise is kept to an absolute minimum.

I would appreciate confirmation of:

- The permitted delivery hours for the Aldi Liskeard store

- Whether this morning's delivery breached those conditions
- What measures Aldi will now take to prevent further disturbance to nearby residents

If these issues continue, the matter will also be raised formally with Cornwall Council Planning Enforcement and Environmental Health

I look forward to your prompt response.

Yours faithfully,

Janet Powell